



UNIVERSITY of NEW HAMPSHIRE

Citizen Complaints ~ 2014

The University of New Hampshire Police Department is responsible for providing a safe, secure and comfortable environment for students, faculty, staff and visitors on the UNH campus. In providing these services and the enforcement of laws, sometimes conflicts are created. Law Enforcement officers are unique in their ability to deprive others of their constitutional freedom and liberties, and as such, great care must be taken to ensure these powers are not improperly or unjustly utilized, and that there is a system to ensure accountability for the actions of the individual officer and department as a whole. The just and proper enforcement of the law requires that police officers treat all citizens with respect, and in a fair and impartial manner, regardless of their unlawful actions or the legal charges against them. All employees of the University of New Hampshire Police Department are expected to maintain the image and professionalism of the department. To this end, there are policies in place to establish a system of accountability that is fair and responsive, while allowing for the unbiased and thorough investigation of citizen complaints and department-initiated internal investigations. The University of New Hampshire Police Department shall investigate all complaints brought against the department or its employees, to ensure the objectives of this policy are met.

During the **2014** calendar year, the University of New Hampshire Police Department recorded the following statistics:

Total Calls Received:	41,773		
Total Calls-For-Service:	47,099	Incident Reports Taken:	1,101
Arrests Made:	585	Field Interviews Conducted:	2,650
Motor Vehicle Stops:	1,912	Motor Vehicle Accidents:	131

Of all of those interactions with the public, the University of New Hampshire Police Department completed four (4) internal investigations based upon four (4) citizen complaints. Of the four (4) internal investigations, the Department sustained the citizen complaints in one (1) instance; found one (1) of the complaints to be unfounded; and, exonerated personnel from any wrongdoing in the remaining two (2) complaints.