



UNIVERSITY of NEW HAMPSHIRE

Citizen Complaints ~ 2016

The University of New Hampshire Police Department is responsible for providing a safe, secure, and comfortable environment for students, faculty, staff and visitors on the UNH campus. In providing these services and the enforcement of laws, sometimes conflicts are created. Law Enforcement officers are unique in their ability to deprive others of their constitutional freedom and liberties. As such, great care must be taken to ensure these powers are not improperly or unjustly utilized, and that there is a system to ensure accountability for the actions of the individual officer and department, as a whole. The just and proper enforcement of the law requires that police officers treat all citizens with respect, and in a fair and impartial manner, regardless of their unlawful actions or the legal charges against them. All employees of the University of New Hampshire Police Department are expected to maintain the image and professionalism of the department. To this end, there are policies in place to establish a system of accountability that is fair and responsive, while allowing for the unbiased and thorough investigation of citizen complaints and department-initiated internal investigations. The University of New Hampshire Police Department shall investigate all complaints brought against the department or its employees, to ensure the objectives of this policy are met.

During the 2016 calendar year, the University of New Hampshire Police Department recorded the following statistics:

Total Calls Received:	44,757		
Total Calls-For-Service (Police & CSO):	33,472		
Incident Reports Taken:	1,316	Arrests Made:	652
Motor Vehicle Stops:	2,322	Motor Vehicle Accidents:	96
Field Interviews/Community Contacts/Assists Conducted: 2,768			

Of all of those interactions with the public, the University of New Hampshire Police Department completed six (6) internal investigations based upon six (6) citizen complaints. Of the six (6) internal investigations, the Department sustained the citizen complaints in three (3) instance; found one (1) of the complaints to result in a policy failure and corrective measures were taken; and, exonerated personnel from any wrongdoing in the remaining two (2) complaints.