



NSSE 2020 Topical Module Report

Academic Advising

University of New Hampshire at Manchester

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About This Topical Module

This module examines students' experiences with academic advising, including frequency of interaction with advisors and advising practices that reflect NACADA core values. It also asks students to identify who has been most helpful. The module complements a question on the core survey about the quality of students' interactions with academic advisors. Complementary FSSE set available.

Comparison Group

This section summarizes how this module's comparison group was identified, including selection criteria and whether the default option was taken. This is followed by the resulting list of institutions represented in the 'Academic Advising' column of this report.

| | |
|--|---|
| Group label | Academic Advising |
| Date submitted | 5/29/20 |
| How was this comparison group constructed? | Your institution retained the default comparison group (all module participants). |
| Group description | All other current- NSSE institutions who administered module "Academic Advising" |

Academic Advising (N=216)

| | |
|---|--|
| Abraham Baldwin Agricultural College (Tifton, GA) | California State University, Fresno (Fresno, CA) |
| Alabama A&M University (Normal, AL) | California State University, Los Angeles (Los Angeles, CA) |
| Alabama State University (Montgomery, AL) | California State University, Monterey Bay (Seaside, CA) |
| Albany State University (Albany, GA) | Carleton University (Ottawa, ON) |
| Alcorn State University (Alcorn State, MS) | Catholic University of America, The (Washington, DC) |
| Algoma University (Sault Ste. Marie, ON) | Cedarville University (Cedarville, OH) |
| Aquinas College (Grand Rapids, MI) | Centenary College of Louisiana (Shreveport, LA) |
| Arcadia University (Glenside, PA) | Charleston Southern University (Charleston, SC) |
| Barton College (Wilson, NC) | Chowan University (Murfreesboro, NC) |
| Becker College (Worcester, MA) | Christopher Newport University (Newport News, VA) |
| Belmont Abbey College (Belmont, NC) | Clark University (Worcester, MA) |
| Belmont University (Nashville, TN) | Clarke University (Dubuque, IA) |
| Beloit College (Beloit, WI) | Cleveland Institute of Art (Cleveland, OH) |
| Bethany College (Bethany, WV) | Cleveland State University (Cleveland, OH) |
| Bethany Lutheran College (Mankato, MN) | College of Saint Elizabeth (Morristown, NJ) |
| Bethune-Cookman University (Daytona Beach, FL) | College of Saint Scholastica, The (Duluth, MN) |
| Binghamton University (State University of New York) (Vestal, NY) | Colorado State University-Pueblo (Pueblo, CO) |
| Black Hills State University (Spearfish, SD) | Colorado Technical University (Colorado Springs, CO) |
| Boston University (Boston, MA) | Columbia College (Columbia, SC) |
| Bowie State University (Bowie, MD) | Columbus State University (Columbus, GA) |
| Brandon University (Brandon, MB) | Concordia University (Montreal, QC) |
| Briar Cliff University (Sioux City, IA) | CUNY Medgar Evers College (Brooklyn, NY) |
| Bridgewater College (Bridgewater, VA) | D'Youville College (Buffalo, NY) |
| Bridgewater State University (Bridgewater, MA) | Dakota State University (Madison, SD) |
| Brigham Young University (Provo, UT) | Dalton State College (Dalton, GA) |
| Bucknell University (Lewisburg, PA) | Davis & Elkins College (Elkins, WV) |
| Butler University (Indianapolis, IN) | Denison University (Granville, OH) |
| Cabrini University (Radnor, PA) | Doane University (Crete, NE) |
| California State Polytechnic University-Pomona (Pomona, CA) | Drury University (Springfield, MO) |
| California State University-Channel Islands (Camarillo, CA) | Eastern Illinois University (Charleston, IL) |

Academic Advising (N=216), continued

Eastern Washington University (Cheney, WA)
Elizabethtown College (Elizabethtown, PA)
Emory University (Atlanta, GA)
Farmingdale State College (Farmingdale, NY)
Fayetteville State University (Fayetteville, NC)
Ferris State University (Big Rapids, MI)
Florida A&M University (Tallahassee, FL)
Florida Institute of Technology (Melbourne, FL)
Florida International University (Miami, FL)
Fort Valley State University (Fort Valley, GA)
Georgia Institute of Technology (Atlanta, GA)
Gettysburg College (Gettysburg, PA)
Glenville State College (Glenville, WV)
Goshen College (Goshen, IN)
Grinnell College (Grinnell, IA)
Hope College (Holland, MI)
Houghton College (Houghton, NY)
Inter American University of Puerto Rico-Metro Campus (San Juan, PR)
James Madison University (Harrisonburg, VA)
Judson College (Marion, AL)
Kansas Wesleyan University (Salina, KS)
Kennesaw State University (Kennesaw, GA)
Kent State University at Ashtabula (Ashtabula, OH)
Kent State University at Geauga (Burton, OH)
Kent State University at Salem (Salem, OH)
Kent State University at Stark (Canton, OH)
Kent State University at Trumbull (Warren, OH)
Kent State University at Tuscarawas (New Philadelphia, OH)
Keuka College (Keuka Park, NY)
King's University, The (Edmonton, AB)
LaGrange College (Lagrange, GA)
Lenoir-Rhyne University (Hickory, NC)
Lewis University (Romeoville, IL)
Lincoln Memorial University (Harrogate, TN)
Lincoln University (Lincoln University, PA)
Lipscomb University (Nashville, TN)
Loras College (Dubuque, IA)
Lyon College (Batesville, AR)
Manhattan College (Riverdale, NY)
Marshall University (Huntington, WV)
Martin Methodist College (Pulaski, TN)
McMaster University (Hamilton, ON)
McNeese State University (Lake Charles, LA)
Meredith College (Raleigh, NC)
Middle Georgia State University (Macon, GA)
Midland University (Fremont, NE)
Midway University (Midway, KY)
Minnesota State University, Mankato (Mankato, MN)
Minot State University (Minot, ND)
Mount Saint Vincent University (Halifax, NS)
Muhlenberg College (Allentown, PA)
Nebraska Methodist College (Omaha, NE)
New Mexico State University (Las Cruces, NM)
New York Institute of Technology (Old Westbury, NY)
Nicholls State University (Thibodaux, LA)
North Carolina Agricultural & Technical State University (Greensboro, NC)
Northern State University (Aberdeen, SD)
Northwestern Oklahoma State University (Alva, OK)
Ohio Northern University (Ada, OH)
Ohio University (Athens, OH)
Oklahoma Christian University (Edmond, OK)
Olivet College (Olivet, MI)
Palm Beach Atlantic University-West Palm Beach (West Palm Beach, FL)
Pitzer College (Claremont, CA)
Presbyterian College (Clinton, SC)
Providence College (Providence, RI)
Purdue University Fort Wayne (Fort Wayne, IN)
Purdue University Northwest (Hammond, IN)
Quest University Canada (Squamish, BC)
Ramapo College of New Jersey (Mahwah, NJ)
Randolph-Macon College (Ashland, VA)
Rhode Island School of Design (Providence, RI)
Rhodes College (Memphis, TN)
Rogers State University (Claremore, OK)
Rollins College (Winter Park, FL)
Ryerson University (Toronto, ON)
Saint Ambrose University (Davenport, IA)
Saint Mary's University (Halifax, NS)
Saint Michael's College (Colchester, VT)
Saint Norbert College (De Pere, WI)
Salve Regina University (Newport, RI)
San Francisco State University (San Francisco, CA)
School of the Art Institute of Chicago (Chicago, IL)
Shaw University (Raleigh, NC)
Siena Heights University (Adrian, MI)
Simmons University (Boston, MA)
South Dakota State University (Brookings, SD)
Southern Connecticut State University (New Haven, CT)
Southwestern University (Georgetown, TX)
St. Edward's University (Austin, TX)
St. Francis College (Brooklyn Heights, NY)
St. Louis College of Pharmacy (Saint Louis, MO)
State University of New York at Brockport (Brockport, NY)
State University of New York at Fredonia (Fredonia, NY)
State University of New York at Geneseo, The (Geneseo, NY)
State University of New York at Potsdam, The (Potsdam, NY)
Stockton University (Galloway, NJ)
SUNY Cortland (Cortland, NY)
Susquehanna University (Selinsgrove, PA)
Taylor University (Upland, IN)
Texas A&M International University (Laredo, TX)
Texas Wesleyan University (Fort Worth, TX)
Thomas More University (Crestview Hills, KY)
Truman State University (Kirksville, MO)
Tyndale University (Toronto, ON)
United States Coast Guard Academy (New London, CT)
Université d'Ottawa / University of Ottawa (Ottawa, ON)
University at Albany, SUNY, The (Albany, NY)
University of Calgary (Calgary, AB)
University of Charleston (Charleston, WV)
University of Houston (Houston, TX)
University of Illinois at Chicago (Chicago, IL)
University of Indianapolis (Indianapolis, IN)
University of Maine (Orono, ME)
University of Maine at Augusta (Augusta, ME)
University of Maine at Farmington (Farmington, ME)

*2019 participant

Academic Advising (N=216), continued

University of Maine at Fort Kent (Fort Kent, ME)
University of Maine at Machias (Machias, ME)
University of Maine at Presque Isle (Presque Isle, ME)
University of Massachusetts Boston (Boston, MA)
University of Minnesota Morris (Morris, MN)
University of New Haven (West Haven, CT)
University of North Carolina at Charlotte (Charlotte, NC)
University of North Georgia (Dahlonega, GA)
University of Northern Iowa (Cedar Falls, IA)
University of Providence (Great Falls, MT)
University of San Francisco (San Francisco, CA)
University of South Carolina Aiken (Aiken, SC)
University of South Dakota (Vermillion, SD)
University of Southern Maine (Portland, ME)
University of Tennessee at Chattanooga, The (Chattanooga, TN)
University of Texas at Dallas, The (Richardson, TX)
University of Texas at El Paso, The (El Paso, TX)
University of Texas at San Antonio, The (San Antonio, TX)
University of Texas at Tyler, The (Tyler, TX)
University of Texas Permian Basin, The (Odessa, TX)
University of Texas Rio Grande Valley, The (Edinburg, TX)
University of Toronto (Toronto, ON)
University of Vermont (Burlington, VT)
University of Virginia's College at Wise, The (Wise, VA)
University of Waterloo (Waterloo, ON)
University of Wisconsin-Eau Claire (Eau Claire, WI)
University of Wisconsin-La Crosse (La Crosse, WI)
University of Wisconsin-Milwaukee (Milwaukee, WI)
University of Wisconsin-Parkside (Kenosha, WI)
University of Wisconsin-Stout (Menomonie, WI)
University of Wisconsin-Superior (Superior, WI)
Vaughn College of Aeronautics and Technology (Flushing, NY)
Virginia Commonwealth University (Richmond, VA)
Wayne State University (Detroit, MI)
Western Colorado University (Gunnison, CO)
Westfield State University (Westfield, MA)
Westmont College (Santa Barbara, CA)
William Paterson University of New Jersey (Wayne, NJ)
York University (Toronto, ON)
Young Harris College (Young Harris, GA)

First-Year Students

| Item wording or description | Variable name | Values ^c | Response options | Frequency Distributions ^a | | | | Statistical Comparisons ^b | | |
|---|---------------|---------------------|------------------|--------------------------------------|-----|-------------------|-----|--------------------------------------|-------------------|--------------------------|
| | | | | UNH Manchester | | Academic Advising | | UNH Manchester | Academic Advising | Effect size ^d |
| | | | | Count | % | Count | % | Mean | Mean | |
| 1. During the current school year, how many times have you discussed your academic interests, course selections, or academic performance with the following individuals? | | | | | | | | | | |
| a. Academic advisor, faculty, or staff assigned to advise you | AAD01a | 0 0 | | 0 | 0 | 13,174 | 16 | 2.7 | 2.0 *** | .52 |
| | | 1 1 | | 1 | 5 | 14,354 | 20 | | | |
| | | 2 2 | | 10 | 40 | 17,293 | 25 | | | |
| | | 3 3 | | 10 | 38 | 13,258 | 19 | | | |
| | | 4 4 or more | | 4 | 17 | 10,834 | 16 | | | |
| | | — Not applicable | | 0 | 0 | 2,274 | 3 | | | |
| | | Total | | 25 | 100 | 71,187 | 100 | | | |
| b. Academic advisor(s) available to any student | AAD01b | 0 0 | | 5 | 19 | 24,422 | 33 | 1.9 | 1.4 | .34 |
| | | 1 1 | | 5 | 21 | 15,251 | 21 | | | |
| | | 2 2 | | 7 | 26 | 12,796 | 18 | | | |
| | | 3 3 | | 5 | 21 | 8,906 | 13 | | | |
| | | 4 4 or more | | 3 | 14 | 6,641 | 10 | | | |
| | | — Not applicable | | 0 | 0 | 3,022 | 4 | | | |
| | | Total | | 25 | 100 | 71,038 | 100 | | | |
| c. Faculty or instructor(s) not assigned to advise you | AAD01c | 0 0 | | 4 | 15 | 34,951 | 48 | 1.9 | 1.0 ** | .66 |
| | | 1 1 | | 8 | 29 | 12,148 | 17 | | | |
| | | 2 2 | | 6 | 22 | 9,878 | 14 | | | |
| | | 3 3 | | 4 | 19 | 5,761 | 8 | | | |
| | | 4 4 or more | | 3 | 14 | 4,212 | 6 | | | |
| | | — Not applicable | | 0 | 0 | 4,038 | 6 | | | |
| | | Total | | 25 | 100 | 70,988 | 100 | | | |
| d. Student services staff (career services, academic support, Trio, etc.) | AAD01d | 0 0 | | 4 | 14 | 36,924 | 51 | 1.8 | 1.0 ** | .67 |
| | | 1 1 | | 7 | 30 | 11,749 | 16 | | | |
| | | 2 2 | | 7 | 30 | 9,190 | 13 | | | |
| | | 3 3 | | 3 | 13 | 5,591 | 8 | | | |
| | | 4 4 or more | | 3 | 13 | 3,874 | 6 | | | |
| | | — Not applicable | | 0 | 0 | 3,615 | 5 | | | |
| | | Total | | 24 | 100 | 70,943 | 100 | | | |
| e. Success or academic coach | AAD01e | 0 0 | | 15 | 61 | 47,385 | 65 | 0.7 | 0.7 | .02 |
| | | 1 1 | | 3 | 14 | 6,321 | 9 | | | |
| | | 2 2 | | 5 | 20 | 5,434 | 8 | | | |
| | | 3 3 | | 1 | 5 | 4,199 | 6 | | | |
| | | 4 4 or more | | 0 | 0 | 3,059 | 5 | | | |
| | | — Not applicable | | 0 | 0 | 4,602 | 7 | | | |
| | | Total | | 24 | 100 | 71,000 | 100 | | | |
| f. Peer advisor or mentor | AAD01f | 0 0 | | 2 | 7 | 34,303 | 49 | 1.8 | 1.1 * | .45 |
| | | 1 1 | | 10 | 43 | 10,323 | 14 | | | |
| | | 2 2 | | 6 | 25 | 8,879 | 13 | | | |
| | | 3 3 | | 4 | 16 | 6,299 | 9 | | | |
| | | 4 4 or more | | 2 | 9 | 7,407 | 10 | | | |
| | | — Not applicable | | 0 | 0 | 3,829 | 6 | | | |
| | | Total | | 24 | 100 | 71,040 | 100 | | | |
| g. Other, please specify: | AAD01g | 0 0 | | 0 | 0 | 1,408 | 25 | | | |
| | | 1 1 | | 0 | 0 | 323 | 5 | | | |
| | | 2 2 | | 0 | 0 | 424 | 7 | | | |
| | | 3 3 | | 0 | 0 | 458 | 8 | | | |
| | | 4 4 or more | | 0 | 0 | 2,004 | 33 | | | |
| | | — Not applicable | | 0 | 0 | 1,282 | 22 | | | |
| | | Total | | 0 | 0 | 5,899 | 100 | | | |

*p<.05, **p<.01, ***p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

First-Year Students

| Item wording or description | Variable name | Values ^c | Response options | Frequency Distributions ^a | | | | Statistical Comparisons ^b | | |
|--|---------------|---------------------|------------------|--------------------------------------|-----|-------------------|-----|--------------------------------------|-------------------|--------------------------|
| | | | | UNH Manchester | | Academic Advising | | UNH Manchester | Academic Advising | Effect size ^d |
| | | | | Count | % | Count | % | Mean | Mean | |
| 2. [If answered "0" to 1a., 1b., and 1c.] Do you know how to contact (in person, email, phone, or online) an advisor at your institution?^j | | | | | | | | | | |
| | AAD02 | No | | 0 | 0 | 1,735 | 20 | | | |
| | | Yes | | 0 | 0 | 4,831 | 61 | | | |
| | | Unsure | | 0 | 0 | 1,644 | 19 | | | |
| | | Total | | 0 | 0 | 8,210 | 100 | | | |
| 3. Thinking about academic advising, how much have people and resources at your institution done the following? | | | | | | | | | | |
| a. Been available when needed | AAD03a | 1 | Very little | 0 | 0 | 4,556 | 6 | 3.1 | 2.8 | .30 |
| | | 2 | Some | 5 | 21 | 18,285 | 26 | | | |
| | | 3 | Quite a bit | 11 | 43 | 28,150 | 40 | | | |
| | | 4 | Very much | 7 | 30 | 15,432 | 23 | | | |
| | | — | Not applicable | 1 | 5 | 4,518 | 6 | | | |
| | | Total | | 24 | 100 | 70,941 | 100 | | | |
| b. Provided prompt and accurate information | AAD03b | 1 | Very little | 0 | 0 | 4,236 | 6 | 3.3 | 2.9 * | .48 |
| | | 2 | Some | 2 | 9 | 17,940 | 25 | | | |
| | | 3 | Quite a bit | 13 | 52 | 28,259 | 40 | | | |
| | | 4 | Very much | 8 | 34 | 15,552 | 23 | | | |
| | | — | Not applicable | 1 | 5 | 4,552 | 6 | | | |
| | | Total | | 24 | 100 | 70,539 | 100 | | | |
| c. Provided information about learning support services (tutoring, writing center, success skills, etc.) | AAD03c | 1 | Very little | 0 | 0 | 4,790 | 7 | 3.2 | 2.9 | .37 |
| | | 2 | Some | 3 | 11 | 16,692 | 23 | | | |
| | | 3 | Quite a bit | 13 | 54 | 26,690 | 38 | | | |
| | | 4 | Very much | 7 | 30 | 17,588 | 26 | | | |
| | | — | Not applicable | 1 | 5 | 4,967 | 6 | | | |
| | | Total | | 24 | 100 | 70,727 | 100 | | | |
| d. Notified you of important policies and deadlines | AAD03d | 1 | Very little | 1 | 4 | 6,273 | 9 | 3.1 | 2.8 | .32 |
| | | 2 | Some | 2 | 7 | 17,503 | 25 | | | |
| | | 3 | Quite a bit | 14 | 59 | 26,128 | 37 | | | |
| | | 4 | Very much | 6 | 25 | 16,844 | 25 | | | |
| | | — | Not applicable | 1 | 5 | 3,987 | 5 | | | |
| | | Total | | 24 | 100 | 70,735 | 100 | | | |
| e. Reached out to you about your academic progress or performance | AAD03e | 1 | Very little | 2 | 9 | 19,800 | 27 | 2.6 | 2.3 | .30 |
| | | 2 | Some | 9 | 36 | 18,133 | 26 | | | |
| | | 3 | Quite a bit | 7 | 30 | 15,123 | 22 | | | |
| | | 4 | Very much | 4 | 16 | 9,518 | 15 | | | |
| | | — | Not applicable | 2 | 9 | 8,126 | 11 | | | |
| | | Total | | 24 | 100 | 70,700 | 100 | | | |
| f. Followed up with you regarding something they recommended | AAD03f | 1 | Very little | 3 | 11 | 17,013 | 23 | 2.9 | 2.3 * | .53 |
| | | 2 | Some | 3 | 13 | 17,941 | 26 | | | |
| | | 3 | Quite a bit | 11 | 47 | 15,524 | 23 | | | |
| | | 4 | Very much | 5 | 23 | 8,973 | 14 | | | |
| | | — | Not applicable | 1 | 6 | 11,189 | 15 | | | |
| | | Total | | 23 | 100 | 70,640 | 100 | | | |
| g. Asked questions about your educational background and needs | AAD03g | 1 | Very little | 2 | 7 | 19,554 | 27 | 2.7 | 2.2 * | .47 |
| | | 2 | Some | 7 | 29 | 18,193 | 26 | | | |
| | | 3 | Quite a bit | 10 | 43 | 14,715 | 22 | | | |
| | | 4 | Very much | 4 | 16 | 8,228 | 13 | | | |
| | | — | Not applicable | 1 | 5 | 9,952 | 13 | | | |
| | | Total | | 24 | 100 | 70,642 | 100 | | | |

First-Year Students

| Item wording or description | Variable name | Values ^c | Response options | Frequency Distributions ^a | | | | Statistical Comparisons ^b | | |
|---|---------------|---------------------|------------------|--------------------------------------|-----|-------------------|-----|--------------------------------------|-------------------|--------------------------|
| | | | | UNH Manchester | | Academic Advising | | UNH Manchester | Academic Advising | Effect size ^d |
| | | | | Count | % | Count | % | Mean | Mean | |
| h. Actively listened to your concerns | AAD03h | 1 | Very little | 0 | 0 | 8,145 | 11 | 2.9 | 2.7 | .23 |
| | | 2 | Some | 5 | 21 | 18,028 | 26 | | | |
| | | 3 | Quite a bit | 13 | 55 | 21,226 | 30 | | | |
| | | 4 | Very much | 4 | 14 | 14,369 | 21 | | | |
| | | — | Not applicable | 2 | 9 | 8,864 | 12 | | | |
| | | Total | | 24 | 100 | 70,632 | 100 | | | |
| i. Respected your identity and culture | AAD03i | 1 | Very little | 0 | 0 | 2,504 | 4 | 3.3 | 3.2 | .13 |
| | | 2 | Some | 3 | 14 | 9,955 | 14 | | | |
| | | 3 | Quite a bit | 9 | 39 | 22,291 | 31 | | | |
| | | 4 | Very much | 11 | 41 | 24,801 | 36 | | | |
| | | — | Not applicable | 1 | 5 | 11,071 | 15 | | | |
| | | Total | | 24 | 100 | 70,622 | 100 | | | |
| j. Cared about your overall well-being | AAD03j | 1 | Very little | 0 | 0 | 5,900 | 8 | 3.2 | 2.9 * | .31 |
| | | 2 | Some | 3 | 13 | 16,240 | 23 | | | |
| | | 3 | Quite a bit | 13 | 54 | 21,778 | 31 | | | |
| | | 4 | Very much | 7 | 29 | 19,081 | 28 | | | |
| | | — | Not applicable | 1 | 5 | 7,719 | 10 | | | |
| | | Total | | 24 | 100 | 70,718 | 100 | | | |
| 4. Thinking about academic advising, about how often did someone at your institution discuss the following with you? | | | | | | | | | | |
| a. Your academic goals and future plans | AAD04a | 1 | Never | 0 | 0 | 6,544 | 8 | 4.1 | 3.3 *** | .69 |
| | | 2 | Rarely | 0 | 0 | 10,462 | 14 | | | |
| | | 3 | Sometimes | 6 | 25 | 20,297 | 29 | | | |
| | | 4 | Often | 8 | 34 | 17,121 | 25 | | | |
| | | 5 | Very often | 9 | 36 | 11,109 | 17 | | | |
| | | — | Not applicable | 1 | 5 | 5,002 | 6 | | | |
| Total | | 24 | 100 | 70,535 | 100 | | | | | |
| b. How your major or expected major relates to your goals and future plans | AAD04b | 1 | Never | 0 | 0 | 7,003 | 9 | 4.1 | 3.3 *** | .60 |
| | | 2 | Rarely | 0 | 0 | 9,725 | 13 | | | |
| | | 3 | Sometimes | 6 | 25 | 18,437 | 26 | | | |
| | | 4 | Often | 9 | 39 | 18,098 | 26 | | | |
| | | 5 | Very often | 8 | 30 | 12,050 | 18 | | | |
| | | — | Not applicable | 1 | 5 | 5,117 | 7 | | | |
| Total | | 24 | 100 | 70,430 | 100 | | | | | |
| c. Special opportunities (study abroad, internship, service-learning, research, etc.) | AAD04c | 1 | Never | 2 | 9 | 9,541 | 13 | 3.4 | 3.0 | .31 |
| | | 2 | Rarely | 3 | 14 | 12,783 | 18 | | | |
| | | 3 | Sometimes | 5 | 20 | 19,893 | 28 | | | |
| | | 4 | Often | 6 | 23 | 14,262 | 20 | | | |
| | | 5 | Very often | 5 | 21 | 8,178 | 12 | | | |
| | | — | Not applicable | 3 | 13 | 5,742 | 8 | | | |
| Total | | 24 | 100 | 70,399 | 100 | | | | | |
| d. Participation in co-curricular activities (organizations or clubs, performing arts, sports, etc.) | AAD04d | 1 | Never | 2 | 11 | 11,253 | 16 | 3.1 | 2.9 | .18 |
| | | 2 | Rarely | 3 | 13 | 13,443 | 19 | | | |
| | | 3 | Sometimes | 10 | 37 | 19,034 | 27 | | | |
| | | 4 | Often | 5 | 21 | 13,041 | 19 | | | |
| | | 5 | Very often | 3 | 13 | 7,340 | 11 | | | |
| | | — | Not applicable | 1 | 5 | 6,261 | 8 | | | |
| Total | | 24 | 100 | 70,372 | 100 | | | | | |

*p<.05, **p<.01, ***p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

First-Year Students

| Item wording or description | Variable name | Values ^c | Response options | Frequency Distributions ^a | | | | Statistical Comparisons ^b | | |
|--|---------------|---------------------|------------------|--------------------------------------|-----|-------------------|-----|--------------------------------------|-------------------|--------------------------|
| | | | | UNH Manchester | | Academic Advising | | UNH Manchester | Academic Advising | Effect size ^d |
| | | | | Count | % | Count | % | Mean | Mean | |
| e. Resources for your well-being (health, counseling, financial guidance, etc.) | AAD04e | 1 | Never | 2 | 9 | 8,425 | 12 | 3.3 | 3.1 | .21 |
| | | 2 | Rarely | 2 | 9 | 11,985 | 17 | | | |
| | | 3 | Sometimes | 6 | 27 | 20,600 | 29 | | | |
| | | 4 | Often | 9 | 36 | 15,167 | 22 | | | |
| | | 5 | Very often | 3 | 11 | 8,579 | 13 | | | |
| | | — | Not applicable | 2 | 9 | 5,704 | 8 | | | |
| | Total | 24 | 100 | 70,460 | 100 | | | | | |
| 5. How much have each of the following helped you develop your academic goals and future plans? | | | | | | | | | | |
| a. Academic advisor, faculty, or staff assigned to advise you | AAD05a | 1 | Very little | 0 | 0 | 13,701 | 19 | 3.0 | 2.4 ** | .53 |
| | | 2 | Some | 6 | 25 | 19,746 | 28 | | | |
| | | 3 | Quite a bit | 12 | 52 | 18,391 | 27 | | | |
| | | 4 | Very much | 6 | 23 | 10,054 | 15 | | | |
| | | — | Not applicable | 0 | 0 | 8,362 | 10 | | | |
| | | | Total | 24 | 100 | 70,254 | 100 | | | |
| b. Academic advisor(s) available to any student | AAD05b | 1 | Very little | 1 | 4 | 16,172 | 22 | 2.8 | 2.3 ** | .51 |
| | | 2 | Some | 7 | 32 | 17,988 | 26 | | | |
| | | 3 | Quite a bit | 10 | 45 | 14,108 | 21 | | | |
| | | 4 | Very much | 4 | 17 | 7,075 | 11 | | | |
| | | — | Not applicable | 1 | 4 | 14,819 | 20 | | | |
| | | | Total | 23 | 100 | 70,162 | 100 | | | |
| c. Faculty or instructor(s) <i>not</i> assigned to advise you | AAD05c | 1 | Very little | 3 | 13 | 18,810 | 26 | 2.3 | 2.1 | .19 |
| | | 2 | Some | 11 | 45 | 16,411 | 24 | | | |
| | | 3 | Quite a bit | 7 | 30 | 10,722 | 16 | | | |
| | | 4 | Very much | 1 | 4 | 5,206 | 8 | | | |
| | | — | Not applicable | 2 | 9 | 18,978 | 26 | | | |
| | | | Total | 24 | 100 | 70,127 | 100 | | | |
| d. Online advising system (degree progress report, etc.) | AAD05d | 1 | Very little | 5 | 21 | 17,937 | 25 | 2.1 | 2.1 | -.02 |
| | | 2 | Some | 6 | 25 | 15,276 | 22 | | | |
| | | 3 | Quite a bit | 5 | 21 | 11,227 | 16 | | | |
| | | 4 | Very much | 1 | 4 | 5,732 | 9 | | | |
| | | — | Not applicable | 7 | 29 | 19,936 | 28 | | | |
| | | | Total | 24 | 100 | 70,108 | 100 | | | |
| e. Website, catalog, or other published sources | AAD05e | 1 | Very little | 6 | 27 | 15,767 | 22 | 2.1 | 2.2 | -.09 |
| | | 2 | Some | 7 | 29 | 19,492 | 28 | | | |
| | | 3 | Quite a bit | 5 | 20 | 13,881 | 20 | | | |
| | | 4 | Very much | 2 | 9 | 6,488 | 10 | | | |
| | | — | Not applicable | 4 | 16 | 14,428 | 20 | | | |
| | | | Total | 24 | 100 | 70,056 | 100 | | | |
| f. Student services staff (career services, academic support, Trio, etc.) | AAD05f | 1 | Very little | 2 | 9 | 19,898 | 28 | 2.5 | 2.0 * | .51 |
| | | 2 | Some | 9 | 39 | 15,727 | 22 | | | |
| | | 3 | Quite a bit | 5 | 21 | 9,489 | 14 | | | |
| | | 4 | Very much | 4 | 16 | 4,713 | 7 | | | |
| | | — | Not applicable | 4 | 14 | 20,224 | 29 | | | |
| | | | Total | 24 | 100 | 70,051 | 100 | | | |
| g. Success or academic coach | AAD05g | 1 | Very little | 5 | 21 | 19,470 | 27 | 1.9 | 2.0 | -.02 |
| | | 2 | Some | 6 | 27 | 11,349 | 16 | | | |
| | | 3 | Quite a bit | 3 | 11 | 7,486 | 11 | | | |
| | | 4 | Very much | 1 | 4 | 4,190 | 7 | | | |
| | | — | Not applicable | 9 | 38 | 27,533 | 39 | | | |
| | | | Total | 24 | 100 | 70,028 | 100 | | | |

First-Year Students

| Item wording or description | Variable name | Values ^c | Response options | Frequency Distributions ^a | | | | Statistical Comparisons ^b | | |
|------------------------------|---------------|---------------------|------------------|--------------------------------------|-----|-------------------|-----|--------------------------------------|-------------------|--------------------------|
| | | | | UNH Manchester | | Academic Advising | | UNH Manchester | Academic Advising | Effect size ^d |
| | | | | Count | % | Count | % | Mean | Mean | |
| h. Peer advisor or mentor | AAD05h | 1 | Very little | 5 | 21 | 16,654 | 23 | 2.4 | 2.2 | .23 |
| | | 2 | Some | 6 | 25 | 15,212 | 21 | | | |
| | | 3 | Quite a bit | 6 | 27 | 10,856 | 16 | | | |
| | | 4 | Very much | 4 | 14 | 6,121 | 9 | | | |
| | | — | Not applicable | 3 | 13 | 21,155 | 31 | | | |
| | | | Total | 24 | 100 | 69,998 | 100 | | | |
| i. Friends or other students | AAD05i | 1 | Very little | 2 | 9 | 6,086 | 9 | 2.8 | 2.8 | .08 |
| | | 2 | Some | 6 | 23 | 19,374 | 28 | | | |
| | | 3 | Quite a bit | 10 | 43 | 24,434 | 34 | | | |
| | | 4 | Very much | 6 | 25 | 16,985 | 24 | | | |
| | | — | Not applicable | 0 | 0 | 3,259 | 5 | | | |
| | | | Total | 24 | 100 | 70,138 | 100 | | | |
| j. Family members | AAD05j | 1 | Very little | 3 | 13 | 6,823 | 10 | 2.8 | 2.9 | -.12 |
| | | 2 | Some | 6 | 27 | 16,074 | 23 | | | |
| | | 3 | Quite a bit | 7 | 29 | 21,884 | 31 | | | |
| | | 4 | Very much | 7 | 29 | 22,342 | 32 | | | |
| | | — | Not applicable | 1 | 4 | 2,843 | 4 | | | |
| | | | Total | 24 | 100 | 69,966 | 100 | | | |
| k. Other, please specify: | AAD05k | 1 | Very little | 0 | 0 | 57 | 3 | | | |
| | | 2 | Some | 0 | 0 | 122 | 7 | | | |
| | | 3 | Quite a bit | 0 | 0 | 185 | 10 | | | |
| | | 4 | Very much | 1 | 100 | 436 | 24 | | | |
| | | — | Not applicable | 0 | 0 | 1,089 | 57 | | | |
| | | | Total | 1 | 100 | 1,889 | 100 | | | |

6. Regarding academic advising, who has been the most helpful and in what way?

This final question asked students to respond in an open text box. Comments were recorded for 10 first-year students and 46 seniors. Responses are provided in your "NSSE20 Student Comments" report and in a separate SPSS data file.

These open-ended responses appear exactly as respondents entered them and may not be suitable for distribution without prior review.

*p<.05, **p<.01, ***p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

Seniors

| Item wording or description | Variable name | Values ^c | Response options | Frequency Distributions ^a | | | | Statistical Comparisons ^b | | |
|---|---------------|---------------------|------------------|--------------------------------------|-----|-------------------|-----|--------------------------------------|-------------------|--------------------------|
| | | | | UNH Manchester | | Academic Advising | | UNH Manchester | Academic Advising | Effect size ^d |
| | | | | Count | % | Count | % | Mean | Mean | |
| 1. During the current school year, how many times have you discussed your academic interests, course selections, or academic performance with the following individuals? | | | | | | | | | | |
| a. Academic advisor, faculty, or staff assigned to advise you | AAD01a | 0 | 0 | 2 | 3 | 12,425 | 16 | 2.4 | 2.1 * | .24 △ |
| | | 1 | 1 | 19 | 31 | 14,514 | 20 | | | |
| | | 2 | 2 | 14 | 19 | 15,908 | 22 | | | |
| | | 3 | 3 | 10 | 14 | 11,585 | 16 | | | |
| | | 4 | 4 or more | 24 | 32 | 16,351 | 22 | | | |
| | | — | Not applicable | 1 | 2 | 2,053 | 3 | | | |
| | | | Total | 70 | 100 | 72,836 | 100 | | | |
| b. Academic advisor(s) available to any student | AAD01b | 0 | 0 | 22 | 30 | 26,330 | 35 | 1.5 | 1.4 | .04 |
| | | 1 | 1 | 21 | 30 | 14,559 | 20 | | | |
| | | 2 | 2 | 8 | 12 | 11,647 | 16 | | | |
| | | 3 | 3 | 8 | 12 | 7,853 | 11 | | | |
| | | 4 | 4 or more | 10 | 14 | 8,957 | 13 | | | |
| | | — | Not applicable | 1 | 2 | 3,329 | 5 | | | |
| | | | Total | 70 | 100 | 72,675 | 100 | | | |
| c. Faculty or instructor(s) not assigned to advise you | AAD01c | 0 | 0 | 20 | 31 | 28,780 | 40 | 1.5 | 1.4 | .10 |
| | | 1 | 1 | 13 | 18 | 11,973 | 16 | | | |
| | | 2 | 2 | 18 | 25 | 11,260 | 15 | | | |
| | | 3 | 3 | 7 | 10 | 7,351 | 10 | | | |
| | | 4 | 4 or more | 9 | 12 | 9,452 | 13 | | | |
| | | — | Not applicable | 3 | 4 | 3,902 | 6 | | | |
| | | | Total | 70 | 100 | 72,718 | 100 | | | |
| d. Student services staff (career services, academic support, Trio, etc.) | AAD01d | 0 | 0 | 30 | 43 | 39,700 | 54 | 1.2 | 0.9 | .24 |
| | | 1 | 1 | 12 | 17 | 11,637 | 16 | | | |
| | | 2 | 2 | 15 | 21 | 8,096 | 11 | | | |
| | | 3 | 3 | 4 | 6 | 4,966 | 7 | | | |
| | | 4 | 4 or more | 5 | 9 | 4,342 | 6 | | | |
| | | — | Not applicable | 3 | 5 | 3,970 | 6 | | | |
| | | | Total | 69 | 100 | 72,711 | 100 | | | |
| e. Success or academic coach | AAD01e | 0 | 0 | 45 | 65 | 52,251 | 71 | 0.6 | 0.5 | .04 |
| | | 1 | 1 | 10 | 14 | 5,102 | 7 | | | |
| | | 2 | 2 | 6 | 9 | 3,956 | 6 | | | |
| | | 3 | 3 | 0 | 0 | 3,112 | 5 | | | |
| | | 4 | 4 or more | 3 | 5 | 2,715 | 4 | | | |
| | | — | Not applicable | 4 | 6 | 5,592 | 8 | | | |
| | | | Total | 68 | 100 | 72,728 | 100 | | | |
| f. Peer advisor or mentor | AAD01f | 0 | 0 | 44 | 64 | 45,697 | 62 | 0.7 | 0.8 | -.08 |
| | | 1 | 1 | 7 | 10 | 6,714 | 9 | | | |
| | | 2 | 2 | 7 | 9 | 5,451 | 8 | | | |
| | | 3 | 3 | 4 | 6 | 4,116 | 6 | | | |
| | | 4 | 4 or more | 3 | 4 | 5,334 | 8 | | | |
| | | — | Not applicable | 4 | 6 | 5,448 | 8 | | | |
| | | | Total | 69 | 100 | 72,760 | 100 | | | |
| g. Other, please specify: | AAD01g | 0 | 0 | 0 | 0 | 1,808 | 29 | | | |
| | | 1 | 1 | 0 | 0 | 290 | 5 | | | |
| | | 2 | 2 | 0 | 0 | 357 | 5 | | | |
| | | 3 | 3 | 0 | 0 | 360 | 6 | | | |
| | | 4 | 4 or more | 3 | 78 | 1,921 | 29 | | | |
| | | — | Not applicable | 1 | 22 | 1,668 | 26 | | | |
| | | | Total | 4 | 100 | 6,404 | 100 | | | |

*p<.05, **p<.01, ***p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

Seniors

| Item wording or description | Variable name | Values ^c | Response options | Frequency Distributions ^a | | | | Statistical Comparisons ^b | | |
|--|---------------|---------------------|------------------|--------------------------------------|-----|-------------------|-----|--------------------------------------|-------------------|--------------------------|
| | | | | UNH Manchester | | Academic Advising | | UNH Manchester | Academic Advising | Effect size ^d |
| | | | | Count | % | Count | % | Mean | Mean | |
| 2. [If answered "0" to 1a., 1b., and 1c.] Do you know how to contact (in person, email, phone, or online) an advisor at your institution?^j | | | | | | | | | | |
| | AAD02 | No | | 0 | 0 | 801 | 12 | | | |
| | | Yes | | 1 | 100 | 4,695 | 77 | | | |
| | | Unsure | | 0 | 0 | 695 | 10 | | | |
| | | Total | | 1 | 100 | 6,191 | 100 | | | |
| 3. Thinking about academic advising, how much have people and resources at your institution done the following?^j | | | | | | | | | | |
| a. Been available when needed | AAD03a | 1 | Very little | 2 | 3 | 6,969 | 10 | 3.0 | 2.7 * | .26 |
| | | 2 | Some | 13 | 23 | 20,436 | 28 | | | |
| | | 3 | Quite a bit | 34 | 46 | 26,627 | 36 | | | |
| | | 4 | Very much | 19 | 26 | 15,566 | 22 | | | |
| | | — | Not applicable | 2 | 3 | 3,004 | 4 | | | |
| | | Total | | 70 | 100 | 72,602 | 100 | | | |
| b. Provided prompt and accurate information | AAD03b | 1 | Very little | 2 | 2 | 7,260 | 10 | 2.9 | 2.7 * | .23 |
| | | 2 | Some | 13 | 22 | 20,173 | 28 | | | |
| | | 3 | Quite a bit | 37 | 52 | 26,422 | 36 | | | |
| | | 4 | Very much | 15 | 21 | 15,431 | 22 | | | |
| | | — | Not applicable | 2 | 3 | 2,950 | 4 | | | |
| | | Total | | 69 | 100 | 72,236 | 100 | | | |
| c. Provided information about learning support services (tutoring, writing center, success skills, etc.) | AAD03c | 1 | Very little | 4 | 5 | 9,614 | 13 | 2.9 | 2.6 * | .28 |
| | | 2 | Some | 14 | 24 | 20,602 | 28 | | | |
| | | 3 | Quite a bit | 30 | 41 | 22,677 | 31 | | | |
| | | 4 | Very much | 18 | 24 | 13,360 | 19 | | | |
| | | — | Not applicable | 4 | 5 | 6,156 | 8 | | | |
| | | Total | | 70 | 100 | 72,409 | 100 | | | |
| d. Notified you of important policies and deadlines | AAD03d | 1 | Very little | 7 | 10 | 9,748 | 13 | 2.8 | 2.7 | .15 |
| | | 2 | Some | 13 | 22 | 19,254 | 26 | | | |
| | | 3 | Quite a bit | 28 | 40 | 24,390 | 34 | | | |
| | | 4 | Very much | 19 | 25 | 15,495 | 22 | | | |
| | | — | Not applicable | 2 | 3 | 3,531 | 5 | | | |
| | | Total | | 69 | 100 | 72,418 | 100 | | | |
| e. Reached out to you about your academic progress or performance | AAD03e | 1 | Very little | 20 | 27 | 24,975 | 34 | 2.2 | 2.1 | .09 |
| | | 2 | Some | 17 | 27 | 17,632 | 24 | | | |
| | | 3 | Quite a bit | 17 | 23 | 13,349 | 19 | | | |
| | | 4 | Very much | 9 | 12 | 9,034 | 13 | | | |
| | | — | Not applicable | 7 | 11 | 7,425 | 10 | | | |
| | | Total | | 70 | 100 | 72,415 | 100 | | | |
| f. Followed up with you regarding something they recommended | AAD03f | 1 | Very little | 11 | 16 | 22,546 | 31 | 2.4 | 2.2 | .17 |
| | | 2 | Some | 19 | 32 | 17,422 | 24 | | | |
| | | 3 | Quite a bit | 20 | 28 | 13,898 | 20 | | | |
| | | 4 | Very much | 7 | 9 | 8,891 | 13 | | | |
| | | — | Not applicable | 11 | 16 | 9,615 | 13 | | | |
| | | Total | | 68 | 100 | 72,372 | 100 | | | |
| g. Asked questions about your educational background and needs | AAD03g | 1 | Very little | 15 | 23 | 24,805 | 34 | 2.2 | 2.1 | .11 |
| | | 2 | Some | 19 | 30 | 17,937 | 25 | | | |
| | | 3 | Quite a bit | 16 | 21 | 13,087 | 18 | | | |
| | | 4 | Very much | 8 | 9 | 8,237 | 12 | | | |
| | | — | Not applicable | 11 | 17 | 8,281 | 11 | | | |
| | | Total | | 69 | 100 | 72,347 | 100 | | | |

*p<.05, **p<.01, ***p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

Seniors

| Item wording or description | Variable name | Values ^c | Response options | Frequency Distributions ^a | | | | Statistical Comparisons ^b | | |
|---|---------------|---------------------|------------------|--------------------------------------|-----|-------------------|-----|--------------------------------------|-------------------|--------------------------|
| | | | | UNH Manchester | | Academic Advising | | UNH Manchester | Academic Advising | Effect size ^d |
| | | | | Count | % | Count | % | Mean | Mean | |
| h. Actively listened to your concerns | AAD03h | 1 | Very little | 6 | 11 | 10,999 | 15 | 2.8 | 2.6 | .15 |
| | | 2 | Some | 14 | 22 | 19,494 | 27 | | | |
| | | 3 | Quite a bit | 28 | 37 | 20,542 | 28 | | | |
| | | 4 | Very much | 17 | 21 | 15,031 | 21 | | | |
| | | — | Not applicable | 5 | 9 | 6,278 | 8 | | | |
| Total | | | | 70 | 100 | 72,344 | 100 | | | |
| i. Respected your identity and culture | AAD03i | 1 | Very little | 0 | 0 | 3,996 | 6 | 3.2 | 3.1 | .16 |
| | | 2 | Some | 12 | 18 | 10,845 | 15 | | | |
| | | 3 | Quite a bit | 17 | 24 | 21,379 | 29 | | | |
| | | 4 | Very much | 28 | 37 | 23,949 | 34 | | | |
| | | — | Not applicable | 13 | 20 | 12,197 | 17 | | | |
| Total | | | | 70 | 100 | 72,366 | 100 | | | |
| j. Cared about your overall well-being | AAD03j | 1 | Very little | 3 | 4 | 9,226 | 13 | 3.0 | 2.7 * | .23 |
| | | 2 | Some | 13 | 22 | 17,515 | 24 | | | |
| | | 3 | Quite a bit | 24 | 34 | 20,267 | 28 | | | |
| | | 4 | Very much | 21 | 28 | 18,549 | 26 | | | |
| | | — | Not applicable | 8 | 13 | 6,853 | 9 | | | |
| Total | | | | 69 | 100 | 72,410 | 100 | | | |
| 4. Thinking about academic advising, about how often did someone at your institution discuss the following with you? | | | | | | | | | | |
| a. Your academic goals and future plans | AAD04a | 1 | Never | 1 | 2 | 6,972 | 9 | 3.4 | 3.2 | .14 |
| | | 2 | Rarely | 14 | 23 | 12,069 | 17 | | | |
| | | 3 | Sometimes | 17 | 25 | 21,035 | 29 | | | |
| | | 4 | Often | 23 | 32 | 16,720 | 23 | | | |
| | | 5 | Very often | 14 | 17 | 12,278 | 17 | | | |
| | | — | Not applicable | 1 | 1 | 3,178 | 4 | | | |
| Total | | | | 70 | 100 | 72,252 | 100 | | | |
| b. How your major or expected major relates to your goals and future plans | AAD04b | 1 | Never | 4 | 6 | 8,256 | 11 | 3.4 | 3.2 | .13 |
| | | 2 | Rarely | 12 | 19 | 11,202 | 16 | | | |
| | | 3 | Sometimes | 13 | 22 | 18,776 | 26 | | | |
| | | 4 | Often | 23 | 31 | 17,127 | 24 | | | |
| | | 5 | Very often | 16 | 20 | 13,454 | 19 | | | |
| | | — | Not applicable | 1 | 1 | 3,384 | 4 | | | |
| Total | | | | 69 | 100 | 72,199 | 100 | | | |
| c. Special opportunities (study abroad, internship, service-learning, research, etc.) | AAD04c | 1 | Never | 11 | 17 | 11,795 | 17 | 2.9 | 2.9 | .02 |
| | | 2 | Rarely | 15 | 23 | 13,368 | 18 | | | |
| | | 3 | Sometimes | 15 | 23 | 19,168 | 26 | | | |
| | | 4 | Often | 15 | 20 | 13,431 | 18 | | | |
| | | 5 | Very often | 12 | 15 | 9,139 | 13 | | | |
| | | — | Not applicable | 2 | 2 | 5,301 | 7 | | | |
| Total | | | | 70 | 100 | 72,202 | 100 | | | |
| d. Participation in co-curricular activities (organizations or clubs, performing arts, sports, etc.) | AAD04d | 1 | Never | 17 | 24 | 16,847 | 24 | 2.5 | 2.6 | -.10 |
| | | 2 | Rarely | 18 | 26 | 15,404 | 21 | | | |
| | | 3 | Sometimes | 16 | 24 | 16,375 | 23 | | | |
| | | 4 | Often | 8 | 12 | 9,968 | 14 | | | |
| | | 5 | Very often | 6 | 7 | 6,865 | 10 | | | |
| | | — | Not applicable | 5 | 7 | 6,629 | 9 | | | |
| Total | | | | 70 | 100 | 72,088 | 100 | | | |

Seniors

| Item wording or description | Variable name | Values ^c | Response options | Frequency Distributions ^a | | | | Statistical Comparisons ^b | | |
|--|---------------|---------------------|------------------|--------------------------------------|-----|-------------------|-----|--------------------------------------|-------------------|--------------------------|
| | | | | UNH Manchester | | Academic Advising | | UNH Manchester | Academic Advising | Effect size ^d |
| | | | | Count | % | Count | % | Mean | Mean | |
| e. Resources for your well-being (health, counseling, financial guidance, etc.) | AAD04e | 1 | Never | 10 | 15 | 14,224 | 20 | 2.7 | 2.7 | .02 |
| | | 2 | Rarely | 18 | 25 | 15,624 | 21 | | | |
| | | 3 | Sometimes | 24 | 35 | 19,147 | 26 | | | |
| | | 4 | Often | 9 | 14 | 10,855 | 15 | | | |
| | | 5 | Very often | 6 | 7 | 6,715 | 10 | | | |
| | | — | Not applicable | 3 | 4 | 5,640 | 8 | | | |
| | | Total | | 70 | 100 | 72,205 | 100 | | | |
| 5. How much have each of the following helped you develop your academic goals and future plans? | | | | | | | | | | |
| a. Academic advisor, faculty, or staff assigned to advise you | AAD05a | 1 | Very little | 7 | 10 | 17,043 | 23 | 2.9 | 2.4 *** | .52 |
| | | 2 | Some | 10 | 16 | 19,503 | 27 | | | |
| | | 3 | Quite a bit | 29 | 40 | 17,371 | 24 | | | |
| | | 4 | Very much | 22 | 31 | 12,384 | 18 | | | |
| | | — | Not applicable | 1 | 2 | 5,699 | 7 | | | |
| | | Total | | 69 | 100 | 72,000 | 100 | | | |
| b. Academic advisor(s) available to any student | AAD05b | 1 | Very little | 20 | 27 | 21,386 | 29 | 2.3 | 2.1 | .13 |
| | | 2 | Some | 19 | 27 | 17,745 | 25 | | | |
| | | 3 | Quite a bit | 17 | 23 | 12,072 | 17 | | | |
| | | 4 | Very much | 9 | 14 | 7,432 | 11 | | | |
| | | — | Not applicable | 5 | 9 | 13,335 | 18 | | | |
| | | Total | | 70 | 100 | 71,970 | 100 | | | |
| c. Faculty or instructor(s) <i>not</i> assigned to advise you | AAD05c | 1 | Very little | 19 | 28 | 18,217 | 25 | 2.2 | 2.2 | -.03 |
| | | 2 | Some | 18 | 25 | 17,096 | 24 | | | |
| | | 3 | Quite a bit | 14 | 21 | 13,140 | 18 | | | |
| | | 4 | Very much | 9 | 12 | 9,000 | 13 | | | |
| | | — | Not applicable | 9 | 13 | 14,483 | 20 | | | |
| | | Total | | 69 | 100 | 71,936 | 100 | | | |
| d. Online advising system (degree progress report, etc.) | AAD05d | 1 | Very little | 27 | 35 | 19,488 | 27 | 2.0 | 2.2 | -.18 |
| | | 2 | Some | 11 | 18 | 14,888 | 21 | | | |
| | | 3 | Quite a bit | 10 | 14 | 12,692 | 18 | | | |
| | | 4 | Very much | 7 | 11 | 8,939 | 13 | | | |
| | | — | Not applicable | 15 | 23 | 15,926 | 22 | | | |
| | | Total | | 70 | 100 | 71,933 | 100 | | | |
| e. Website, catalog, or other published sources | AAD05e | 1 | Very little | 23 | 33 | 19,036 | 26 | 2.1 | 2.2 | -.07 |
| | | 2 | Some | 13 | 18 | 18,991 | 26 | | | |
| | | 3 | Quite a bit | 16 | 24 | 13,467 | 19 | | | |
| | | 4 | Very much | 6 | 9 | 7,349 | 11 | | | |
| | | — | Not applicable | 11 | 17 | 13,048 | 18 | | | |
| | | Total | | 69 | 100 | 71,891 | 100 | | | |
| f. Student services staff (career services, academic support, Trio, etc.) | AAD05f | 1 | Very little | 28 | 40 | 25,891 | 36 | 1.9 | 1.9 | .00 |
| | | 2 | Some | 16 | 23 | 14,847 | 21 | | | |
| | | 3 | Quite a bit | 11 | 17 | 7,904 | 11 | | | |
| | | 4 | Very much | 4 | 6 | 4,566 | 7 | | | |
| | | — | Not applicable | 11 | 15 | 18,710 | 26 | | | |
| | | Total | | 70 | 100 | 71,918 | 100 | | | |
| g. Success or academic coach | AAD05g | 1 | Very little | 25 | 37 | 23,795 | 33 | 1.7 | 1.7 | .00 |
| | | 2 | Some | 8 | 13 | 8,647 | 12 | | | |
| | | 3 | Quite a bit | 6 | 9 | 5,281 | 8 | | | |
| | | 4 | Very much | 4 | 6 | 3,390 | 5 | | | |
| | | — | Not applicable | 25 | 36 | 30,760 | 42 | | | |
| | | Total | | 68 | 100 | 71,873 | 100 | | | |

*p<.05, **p<.01, ***p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

Seniors

| Item wording or description | Variable name | Values ^c | Response options | Frequency Distributions ^a | | | | Statistical Comparisons ^b | | |
|------------------------------|---------------|---------------------|------------------|--------------------------------------|-----|-------------------|-----|--------------------------------------|-------------------|--------------------------|
| | | | | UNH Manchester | | Academic Advising | | UNH Manchester | Academic Advising | Effect size ^d |
| | | | | Count | % | Count | % | Mean | Mean | |
| h. Peer advisor or mentor | AAD05h | 1 | Very little | 25 | 38 | 21,396 | 29 | 1.7 | 1.9 | -.20 |
| | | 2 | Some | 9 | 13 | 10,623 | 15 | | | |
| | | 3 | Quite a bit | 7 | 10 | 7,178 | 10 | | | |
| | | 4 | Very much | 3 | 5 | 4,633 | 7 | | | |
| | | — | Not applicable | 24 | 34 | 28,010 | 38 | | | |
| | | | Total | 68 | 100 | 71,840 | 100 | | | |
| i. Friends or other students | AAD05i | 1 | Very little | 7 | 11 | 6,742 | 10 | 2.6 | 2.8 | -.17 |
| | | 2 | Some | 24 | 34 | 18,854 | 26 | | | |
| | | 3 | Quite a bit | 22 | 31 | 23,776 | 32 | | | |
| | | 4 | Very much | 13 | 19 | 18,578 | 25 | | | |
| | | — | Not applicable | 3 | 5 | 4,008 | 6 | | | |
| | | | Total | 69 | 100 | 71,958 | 100 | | | |
| j. Family members | AAD05j | 1 | Very little | 12 | 19 | 9,825 | 14 | 2.5 | 2.7 | -.21 |
| | | 2 | Some | 18 | 27 | 17,570 | 25 | | | |
| | | 3 | Quite a bit | 20 | 28 | 20,127 | 27 | | | |
| | | 4 | Very much | 14 | 19 | 20,390 | 28 | | | |
| | | — | Not applicable | 5 | 8 | 3,881 | 6 | | | |
| | | | Total | 69 | 100 | 71,793 | 100 | | | |
| k. Other, please specify: | AAD05k | 1 | Very little | 0 | 0 | 77 | 3 | | | |
| | | 2 | Some | 0 | 0 | 146 | 6 | | | |
| | | 3 | Quite a bit | 1 | 38 | 245 | 9 | | | |
| | | 4 | Very much | 1 | 38 | 641 | 25 | | | |
| | | — | Not applicable | 1 | 24 | 1,470 | 57 | | | |
| | | | Total | 3 | 100 | 2,579 | 100 | | | |

6. Regarding academic advising, who has been the most helpful and in what way?

This final question asked students to respond in an open text box. Comments were recorded for 10 first-year students and 46 seniors. Responses are provided in your "NSSE20 Student Comments" report and in a separate SPSS data file.

These open-ended responses appear exactly as respondents entered them and may not be suitable for distribution without prior review.

First-Year Students

| Variable name | N | Mean | | Standard error ^f | | Standard deviation ^g | | DF ^h | Sig. ⁱ | Effect size ^d |
|---------------|----|----------------|-------------------|-----------------------------|-------------------|---------------------------------|-------------------|-----------------|-------------------|--------------------------|
| | | UNH Manchester | Academic Advising | UNH Manchester | Academic Advising | UNH Manchester | Academic Advising | | | |
| AAD01a | 25 | 2.67 | 1.99 | .169 | .004 | 0.84 | 1.32 | 24 | .000 | .52 |
| AAD01b | 25 | 1.90 | 1.44 | .270 | .004 | 1.34 | 1.35 | 112,184 | .088 | .34 |
| AAD01c | 25 | 1.87 | 1.03 | .264 | .004 | 1.31 | 1.27 | 110,268 | .001 | .66 |
| AAD01d | 24 | 1.79 | 0.95 | .252 | .004 | 1.23 | 1.25 | 110,850 | .001 | .67 |
| AAD01e | 24 | 0.70 | 0.67 | .202 | .004 | 0.98 | 1.18 | 109,391 | .913 | .02 |
| AAD01f | 24 | 1.77 | 1.13 | .228 | .004 | 1.11 | 1.41 | 110,585 | .027 | .45 |
| AAD03a | 22 | 3.09 | 2.83 | .159 | .003 | 0.75 | 0.87 | 110,326 | .151 | .30 |
| AAD03b | 22 | 3.26 | 2.85 | .134 | .003 | 0.63 | 0.86 | 109,614 | .023 | .48 |
| AAD03c | 22 | 3.21 | 2.88 | .135 | .003 | 0.64 | 0.89 | 109,101 | .083 | .37 |
| AAD03d | 22 | 3.12 | 2.82 | .149 | .003 | 0.70 | 0.92 | 21 | .057 | .32 |
| AAD03e | 22 | 2.59 | 2.27 | .196 | .003 | 0.91 | 1.06 | 104,273 | .164 | .30 |
| AAD03f | 21 | 2.86 | 2.32 | .204 | .003 | 0.94 | 1.04 | 20 | .014 | .53 |
| AAD03g | 22 | 2.72 | 2.23 | .179 | .003 | 0.85 | 1.04 | 101,452 | .025 | .47 |
| AAD03h | 22 | 2.92 | 2.69 | .137 | .003 | 0.63 | 0.97 | 21 | .114 | .23 |
| AAD03i | 22 | 3.28 | 3.17 | .154 | .003 | 0.73 | 0.85 | 99,241 | .552 | .13 |
| AAD03j | 22 | 3.17 | 2.87 | .137 | .003 | 0.65 | 0.96 | 21 | .041 | .31 |
| AAD04a | 22 | 4.11 | 3.29 | .171 | .004 | 0.81 | 1.19 | 21 | .000 | .69 |
| AAD04b | 22 | 4.05 | 3.33 | .164 | .004 | 0.78 | 1.22 | 21 | .000 | .60 |
| AAD04c | 21 | 3.38 | 3.00 | .291 | .004 | 1.33 | 1.24 | 107,100 | .159 | .31 |
| AAD04d | 22 | 3.13 | 2.90 | .249 | .004 | 1.18 | 1.25 | 106,144 | .382 | .18 |
| AAD04e | 22 | 3.33 | 3.08 | .245 | .004 | 1.14 | 1.21 | 107,262 | .338 | .21 |
| AAD05a | 24 | 2.98 | 2.44 | .145 | .003 | 0.71 | 1.00 | 23 | .001 | .53 |
| AAD05b | 22 | 2.77 | 2.26 | .168 | .003 | 0.79 | 1.01 | 21 | .006 | .51 |
| AAD05c | 22 | 2.27 | 2.08 | .164 | .003 | 0.76 | 1.00 | 85,142 | .367 | .19 |
| AAD05d | 17 | 2.10 | 2.12 | .222 | .004 | 0.92 | 1.02 | 83,354 | .937 | -.02 |
| AAD05e | 20 | 2.13 | 2.21 | .226 | .003 | 1.01 | 0.98 | 91,851 | .702 | -.09 |
| AAD05f | 20 | 2.52 | 2.01 | .207 | .003 | 0.94 | 1.00 | 82,474 | .022 | .51 |
| AAD05g | 15 | 1.94 | 1.96 | .230 | .004 | 0.89 | 1.03 | 70,701 | .935 | -.02 |
| AAD05h | 21 | 2.38 | 2.15 | .230 | .004 | 1.05 | 1.03 | 80,159 | .303 | .23 |
| AAD05i | 24 | 2.84 | 2.77 | .189 | .003 | 0.92 | 0.94 | 109,714 | .710 | .08 |
| AAD05j | 23 | 2.76 | 2.88 | .217 | .003 | 1.04 | 0.99 | 110,368 | .566 | -.12 |

See the endnotes on the last page of this report.

Seniors

| Variable name | N | Mean | | Standard error ^f | | Standard deviation ^g | | DF ^h | Sig. ⁱ | Effect size ^d |
|---------------|----|----------------|-------------------|-----------------------------|-------------------|---------------------------------|-------------------|-----------------|-------------------|--------------------------|
| | | UNH Manchester | Academic Advising | UNH Manchester | Academic Advising | UNH Manchester | Academic Advising | | | |
| AAD01a | 68 | 2.42 | 2.09 | .159 | .004 | 1.31 | 1.40 | 111,724 | .046 | .24 |
| AAD01b | 68 | 1.49 | 1.43 | .171 | .004 | 1.42 | 1.42 | 109,230 | .723 | .04 |
| AAD01c | 67 | 1.51 | 1.37 | .167 | .004 | 1.37 | 1.45 | 108,226 | .417 | .10 |
| AAD01d | 65 | 1.18 | 0.88 | .165 | .004 | 1.33 | 1.25 | 108,047 | .055 | .24 |
| AAD01e | 64 | 0.57 | 0.52 | .134 | .003 | 1.07 | 1.09 | 105,709 | .725 | .04 |
| AAD01f | 65 | 0.68 | 0.78 | .145 | .004 | 1.16 | 1.30 | 105,919 | .535 | -.08 |
| AAD03a | 68 | 2.97 | 2.73 | .096 | .003 | 0.79 | 0.92 | 67 | .015 | .26 |
| AAD03b | 67 | 2.94 | 2.73 | .090 | .003 | 0.74 | 0.93 | 66 | .024 | .23 |
| AAD03c | 66 | 2.88 | 2.61 | .106 | .003 | 0.86 | 0.97 | 65 | .012 | .28 |
| AAD03d | 67 | 2.83 | 2.68 | .115 | .003 | 0.94 | 0.98 | 108,750 | .207 | .15 |
| AAD03e | 62 | 2.22 | 2.12 | .131 | .003 | 1.03 | 1.07 | 103,019 | .477 | .09 |
| AAD03f | 57 | 2.36 | 2.17 | .122 | .003 | 0.92 | 1.07 | 99,589 | .188 | .17 |
| AAD03g | 57 | 2.21 | 2.10 | .130 | .003 | 0.98 | 1.06 | 101,532 | .426 | .11 |
| AAD03h | 64 | 2.75 | 2.60 | .118 | .003 | 0.94 | 1.02 | 104,357 | .242 | .15 |
| AAD03i | 56 | 3.24 | 3.09 | .108 | .003 | 0.81 | 0.92 | 95,060 | .231 | .16 |
| AAD03j | 60 | 2.98 | 2.74 | .113 | .003 | 0.87 | 1.02 | 59 | .037 | .23 |
| AAD04a | 69 | 3.40 | 3.23 | .131 | .004 | 1.08 | 1.22 | 109,027 | .252 | .14 |
| AAD04b | 68 | 3.41 | 3.24 | .146 | .004 | 1.20 | 1.27 | 108,587 | .294 | .13 |
| AAD04c | 68 | 2.94 | 2.91 | .161 | .004 | 1.33 | 1.29 | 105,395 | .837 | .02 |
| AAD04d | 65 | 2.49 | 2.62 | .152 | .004 | 1.22 | 1.31 | 103,126 | .439 | -.10 |
| AAD04e | 67 | 2.73 | 2.70 | .138 | .004 | 1.13 | 1.26 | 104,850 | .863 | .02 |
| AAD05a | 67 | 2.94 | 2.39 | .117 | .003 | 0.95 | 1.06 | 66 | .000 | .52 |
| AAD05b | 63 | 2.26 | 2.12 | .132 | .003 | 1.05 | 1.04 | 92,490 | .305 | .13 |
| AAD05c | 59 | 2.20 | 2.23 | .136 | .004 | 1.05 | 1.06 | 90,542 | .824 | -.03 |
| AAD05d | 54 | 2.01 | 2.21 | .150 | .004 | 1.10 | 1.09 | 88,854 | .179 | -.18 |
| AAD05e | 57 | 2.10 | 2.17 | .139 | .003 | 1.05 | 1.02 | 93,163 | .604 | -.07 |
| AAD05f | 60 | 1.86 | 1.85 | .125 | .003 | 0.96 | 0.99 | 83,933 | .971 | .00 |
| AAD05g | 44 | 1.75 | 1.75 | .153 | .004 | 1.01 | 1.00 | 65,733 | .995 | .00 |
| AAD05h | 45 | 1.72 | 1.92 | .146 | .004 | 0.98 | 1.04 | 69,561 | .191 | -.20 |
| AAD05i | 65 | 2.62 | 2.78 | .116 | .003 | 0.94 | 0.96 | 106,491 | .180 | -.17 |
| AAD05j | 63 | 2.51 | 2.73 | .131 | .003 | 1.04 | 1.04 | 106,464 | .094 | -.21 |

Endnotes

- a. Column percentages are weighted by institution-reported sex and enrollment status (and institution size for comparison groups). Percentages may not sum to 100 due to rounding. Counts are unweighted; column percentages cannot be replicated from counts.
- b. All statistics are weighted by institution-reported sex and enrollment status (and institution size for comparison groups). Unless otherwise noted, statistical comparisons are two-tailed independent t -tests. Items with categorical response sets are left blank.
- c. These are the values used to calculate means. For the majority of items, these values match the codes in the data file and codebook.
- d. Effect size for independent t -tests uses Cohen's d ; z -tests use Cohen's h .
- e. Statistics are weighted by institution-reported sex and enrollment status (and institution size for comparison groups). Categorical items are not listed.
- f. The 95% confidence interval for the population mean is equal to the sample mean plus or minus 1.96 times the standard error of the mean.
- g. A measure of the amount individual scores deviate from the mean of all the scores in the distribution.
- h. Degrees of freedom used to compute the t -tests. Values differ from N s due to weighting and whether equal variances were assumed.
- i. Statistical comparisons are two-tailed independent t -tests or z -tests. Statistical significance represents the probability that the difference between your students' mean and that of the students in the comparison group is due to chance.
- j. Statistical comparison uses z -test to compare the proportion who responded (depending on the item) "Done or in progress" or "Yes" with all who responded otherwise.
- k. Mean represents the proportion who responded (depending on the item) "Done or in progress" or "Yes."

Key to symbols:

- ▲ **Your students' average** was significantly higher ($p < .05$) with an effect size at least .3 in magnitude.
- △ **Your students' average** was significantly higher ($p < .05$) with an effect size less than .3 in magnitude.
- ▽ **Your students' average** was significantly lower ($p < .05$) with an effect size less than .3 in magnitude.
- ▼ **Your students' average** was significantly lower ($p < .05$) with an effect size at least .3 in magnitude.

Note: It is important to interpret the direction of differences relative to item wording and your institutional context.