



NSSE 2017

Engagement Indicators

University of New Hampshire at Manchester

About Your Engagement Indicators Report

Engagement Indicators (EIs) provide a useful summary of the detailed information contained in your students' NSSE responses. By combining responses to related NSSE questions, each EI offers valuable information about a distinct aspect of student engagement. Ten indicators, based on three to eight survey questions each (a total of 47 survey questions), are organized into four broad themes as shown at right.

Theme	Engagement Indicator
<i>Academic Challenge</i>	Higher-Order Learning Reflective & Integrative Learning Learning Strategies Quantitative Reasoning
<i>Learning with Peers</i>	Collaborative Learning Discussions with Diverse Others
<i>Experiences with Faculty</i>	Student-Faculty Interaction Effective Teaching Practices
<i>Campus Environment</i>	Quality of Interactions Supportive Environment

Report Sections

Overview (p. 3)

Displays how average EI scores for your students compare with those of students at your comparison group institutions.

Theme Reports (pp. 4-13)

Detailed views of EI scores within the four themes for your students and those at comparison group institutions. Three views offer varied insights into your EI scores:

Mean Comparisons

Straightforward comparisons of average scores between your students and those at comparison group institutions, with tests of significance and effect sizes (see below).

Score Distributions

Box-and-whisker charts show the variation in scores *within* your institution and comparison groups.

Performance on Indicator Items

Responses to each item in a given EI are summarized for your institution and comparison groups.

Comparisons with High-Performing Institutions (p. 15)

Comparisons of your students' average scores on each EI with those of students at institutions whose average scores were in the top 50% and top 10% of 2016 and 2017 participating institutions.

Detailed Statistics (pp. 16-19)

Detailed information about EI score means, distributions, and tests of statistical significance.

Interpreting Comparisons

Mean comparisons report both statistical significance and effect size. Effect size indicates the practical importance of an observed difference. For EI comparisons, NSSE research has concluded that an effect size of about .1 may be considered small, .3 medium, and .5 large (Rocconi & Gonyea, 2015). Comparisons with an effect size of at least .3 in magnitude (before rounding) are highlighted in the Overview (p. 3).

EIs vary more among students within an institution than between institutions, like many experiences and outcomes in higher education. As a result, focusing attention on average scores alone amounts to examining the tip of the iceberg. It's equally important to understand how student engagement varies within your institution. Score distributions indicate how EI scores vary among your students and those in your comparison groups. The Report Builder—Institution Version and your *Major Field Report* (both to be released in the fall) offer valuable perspectives on internal variation and help you investigate your students' engagement in depth.

How Engagement Indicators are Computed

Each EI is scored on a 60-point scale. To produce an indicator score, the response set for each item is converted to a 60-point scale (e.g., Never = 0; Sometimes = 20; Often = 40; Very often = 60), and the rescaled items are averaged. Thus a score of zero means a student responded at the bottom of the scale for every item in the EI, while a score of 60 indicates responses at the top of the scale on every item.

For more information on EIs and their psychometric properties, refer to the NSSE website: nsse.indiana.edu

Engagement Indicators: Overview

Engagement Indicators are summary measures based on sets of NSSE questions examining key dimensions of student engagement. The ten indicators are organized within four broad themes: Academic Challenge, Learning with Peers, Experiences with Faculty, and Campus Environment. The tables below compare average scores for your students with those in your comparison groups.

Use the following key:

- ▲ **Your students' average** was significantly higher ($p < .05$) with an effect size at least .3 in magnitude.
- △ **Your students' average** was significantly higher ($p < .05$) with an effect size less than .3 in magnitude.
- No significant difference.
- ▼ **Your students' average** was significantly lower ($p < .05$) with an effect size less than .3 in magnitude.
- ▽ **Your students' average** was significantly lower ($p < .05$) with an effect size at least .3 in magnitude.

First-Year Students

<i>Theme</i>	<i>Engagement Indicator</i>	Your first-year students compared with NH/MA Public	Your first-year students compared with Small NH-MA-ME Private	Your first-year students compared with NSSE 2016 & 2017
<i>Academic Challenge</i>	Higher-Order Learning	--	--	--
	Reflective & Integrative Learning	--	--	--
	Learning Strategies	--	--	--
	Quantitative Reasoning	--	--	--
<i>Learning with Peers</i>	Collaborative Learning	--	--	--
	Discussions with Diverse Others	▽	▽	▽
<i>Experiences with Faculty</i>	Student-Faculty Interaction	--	--	--
	Effective Teaching Practices	▲	--	▲
<i>Campus Environment</i>	Quality of Interactions	--	--	--
	Supportive Environment	▽	▽	▽

Seniors

<i>Theme</i>	<i>Engagement Indicator</i>	Your seniors compared with NH/MA Public	Your seniors compared with Small NH-MA-ME Private	Your seniors compared with NSSE 2016 & 2017
<i>Academic Challenge</i>	Higher-Order Learning	--	▽	--
	Reflective & Integrative Learning	--	▽	▽
	Learning Strategies	--	--	--
	Quantitative Reasoning	--	--	--
<i>Learning with Peers</i>	Collaborative Learning	--	--	--
	Discussions with Diverse Others	▽	▽	▽
<i>Experiences with Faculty</i>	Student-Faculty Interaction	--	--	--
	Effective Teaching Practices	--	--	--
<i>Campus Environment</i>	Quality of Interactions	▲	▲	▲
	Supportive Environment	--	▽	--

Academic Challenge: First-year students

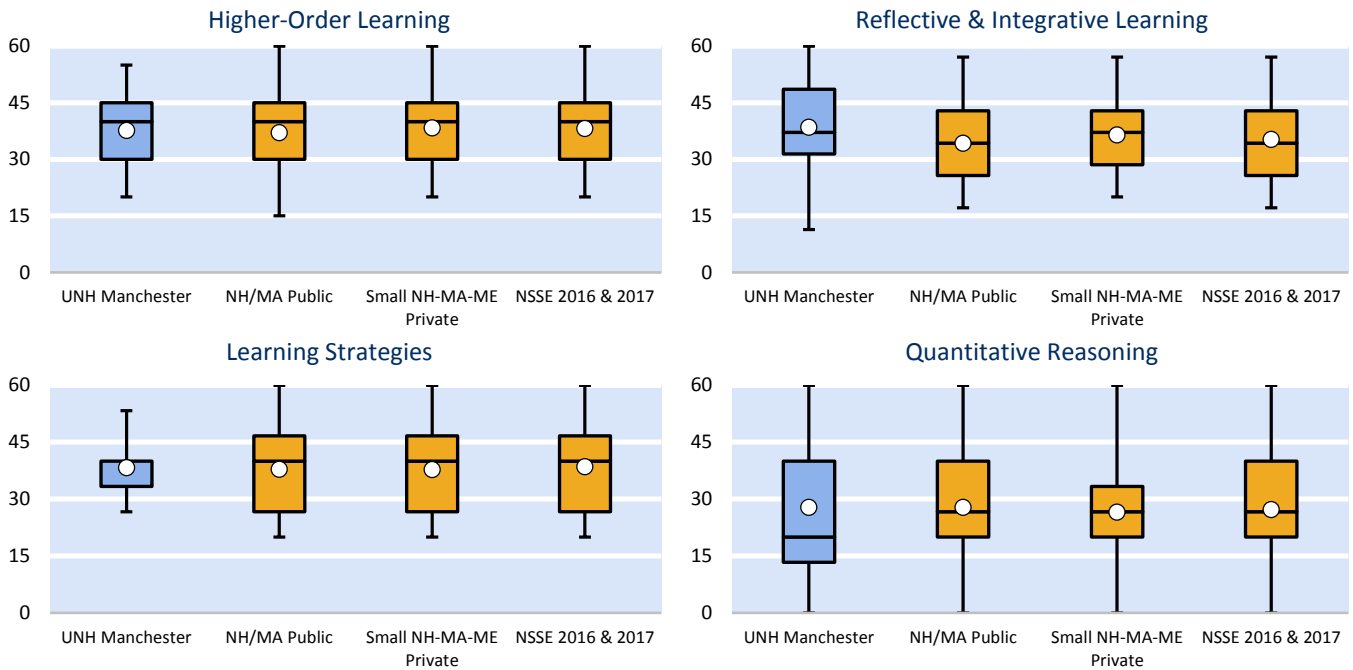
Challenging intellectual and creative work is central to student learning and collegiate quality. Colleges and universities promote student learning by challenging and supporting them to engage in various forms of deep learning. Four Engagement Indicators are part of this theme: *Higher-Order Learning*, *Reflective & Integrative Learning*, *Learning Strategies*, and *Quantitative Reasoning*. Below and on the next page are three views of your results alongside those of your comparison groups.

Mean Comparisons

Engagement Indicator	UNH Manchester Mean	Your first-year students compared with					
		NH/MA Public Mean	Effect size	Small NH-MA-ME Private Mean	Effect size	NSSE 2016 & 2017 Mean	Effect size
Higher-Order Learning	37.6	37.1	.04	38.4	-.06	38.2	-.04
Reflective & Integrative Learning	38.5	34.3	.35	36.5	.18	35.3	.27
Learning Strategies	38.3	37.9	.03	37.8	.04	38.5	-.01
Quantitative Reasoning	27.8	27.9	.00	26.6	.08	27.2	.04

Notes: Due to nonstandard sampling or response issues, all results are unweighted; Effect size: Mean difference divided by pooled standard deviation; Symbols on the Overview page are based on effect size and p before rounding; * $p < .05$, ** $p < .01$, *** $p < .001$ (2-tailed).

Score Distributions






















































Notes: Each box-and-whiskers chart plots the 5th (bottom of lower bar), 25th (bottom of box), 50th (middle line), 75th (top of box), and 95th (top of upper bar) percentile scores. The dot represents the mean score. Refer to Detailed Statistics for your institution's sample sizes.

Academic Challenge: First-year students (continued)

Performance^a on Indicator Items

The table below displays how your students responded to each EI item, and the difference, in percentage points, between your students and those of your comparison group. Blue bars indicate how much higher your institution's percentage is from that of the comparison group. Dark red bars indicate how much lower your institution's percentage is from that of the comparison group.

	UNH Manchester	Percentage point difference between your FY students and		
		NH/MA Public	Small NH-MA- ME Private	NSSE 2016 & 2017
Higher-Order Learning				
<i>Percentage responding "Very much" or "Quite a bit" about how much coursework emphasized...</i>				
	%			
4b. Applying facts, theories, or methods to practical problems or new situations	71	+1 	-1 	-1 
4c. Analyzing an idea, experience, or line of reasoning in depth by examining its parts	71	+3 	-1 	+0 
4d. Evaluating a point of view, decision, or information source	76	+8 	+4 	+7 
4e. Forming a new idea or understanding from various pieces of information	65	-3 	-7 	-4 
Reflective & Integrative Learning				
<i>Percentage of students who responded that they "Very often" or "Often"...</i>				
2a. Combined ideas from different courses when completing assignments	65	+11 	+10 	+12 
2b. Connected your learning to societal problems or issues	59	+6 	+2 	+6 
2c. Included diverse perspectives (political, religious, racial/ethnic, gender, etc.) in course discussions or assignments	53	+5 	-4 	+1 
2d. Examined the strengths and weaknesses of your own views on a topic or issue	59	-2 	-8 	-4 
2e. Tried to better understand someone else's views by imagining how an issue looks from his or her perspective	82	+17 	+10 	+13 
2f. Learned something that changed the way you understand an issue or concept	76	+12 	+10 	+9 
2g. Connected ideas from your courses to your prior experiences and knowledge	82	+8 	+2 	+5 
Learning Strategies				
<i>Percentage of students who responded that they "Very often" or "Often"...</i>				
9a. Identified key information from reading assignments	81	+3 	-2 	+3 
9b. Reviewed your notes after class	69	+3 	+10 	+3 
9c. Summarized what you learned in class or from course materials	50	-13 	-10 	-13 
Quantitative Reasoning				
<i>Percentage of students who responded that they "Very often" or "Often"...</i>				
6a. Reached conclusions based on your own analysis of numerical information (numbers, graphs, statistics, etc.)	53	-1 	+3 	+2 
6b. Used numerical information to examine a real-world problem or issue (unemployment, climate change, public health, etc.)	35	-4 	+1 	-3 
6c. Evaluated what others have concluded from numerical information	35	-4 	-0 	-2 

Notes: Refer to your *Frequencies and Statistical Comparisons* report for full distributions and significance tests. Item numbering corresponds to the survey facsimile included in your *Institutional Report* and available on the NSSE website.

a. Percentage point difference = Institution percentage – Comparison group percentage. Because results are rounded to whole numbers, differences of less than 1 point may or may not display a bar. Small, but nonzero differences may be represented as +0 or -0.

Academic Challenge: Seniors

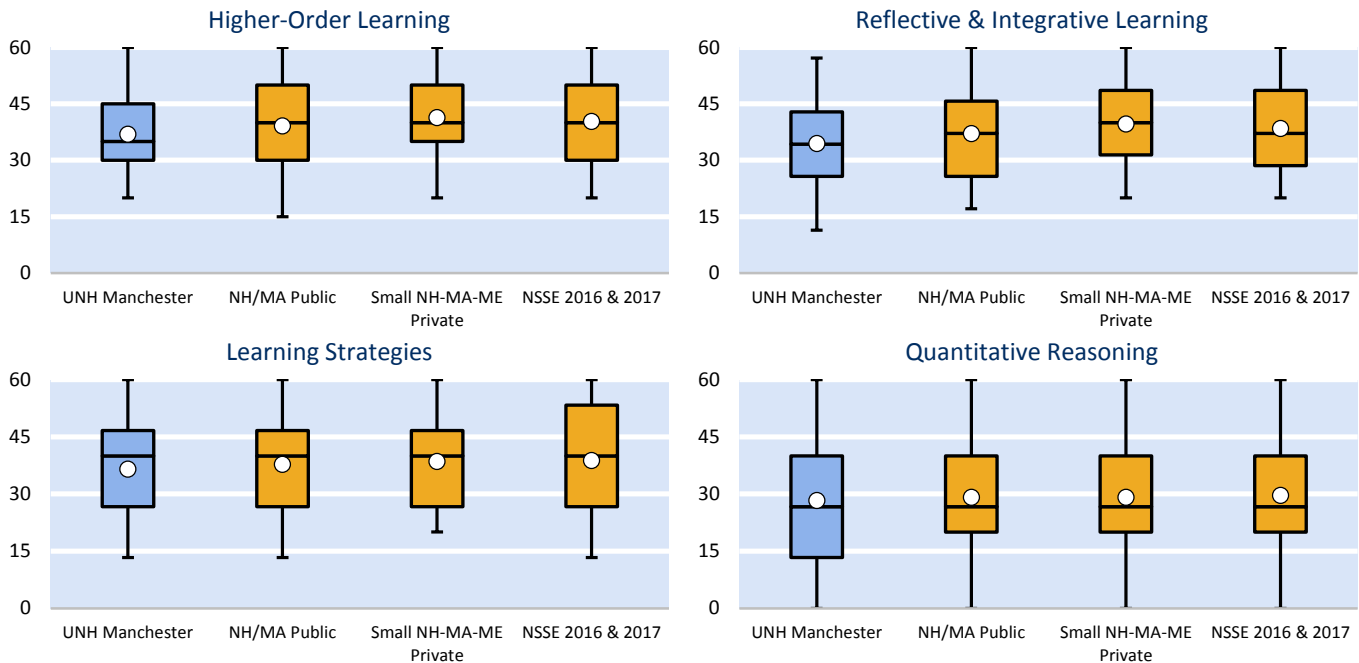
Challenging intellectual and creative work is central to student learning and collegiate quality. Colleges and universities promote student learning by challenging and supporting them to engage in various forms of deep learning. Four Engagement Indicators are part of this theme: *Higher-Order Learning*, *Reflective & Integrative Learning*, *Learning Strategies*, and *Quantitative Reasoning*. Below and on the next page are three views of your results alongside those of your comparison groups.

Mean Comparisons

Engagement Indicator	UNH Manchester Mean	Your seniors compared with						
		NH/MA Public Mean	Effect size	Small NH-MA-ME Mean	Effect size	Private	NSSE 2016 & 2017 Mean	Effect size
Higher-Order Learning	36.9	39.2	-.16	41.3 **	-.37		40.3	-.25
Reflective & Integrative Learning	34.5	37.1	-.20	39.7 **	-.44		38.4 *	-.32
Learning Strategies	36.5	37.8	-.09	38.5	-.14		38.8	-.16
Quantitative Reasoning	28.3	29.1	-.05	29.1	-.05		29.6	-.08

Notes: Due to nonstandard sampling or response issues, all results are unweighted; Effect size: Mean difference divided by pooled standard deviation; Symbols on the Overview page are based on effect size and p before rounding; * $p < .05$, ** $p < .01$, *** $p < .001$ (2-tailed).

Score Distributions



Notes: Each box-and-whiskers chart plots the 5th (bottom of lower bar), 25th (bottom of box), 50th (middle line), 75th (top of box), and 95th (top of upper bar) percentile scores. The dot represents the mean score. Refer to Detailed Statistics for your institution's sample sizes.

Academic Challenge: Seniors (continued)

Performance^a on Indicator Items

The table below displays how your students responded to each EI item, and the difference, in percentage points, between your students and those of your comparison group. Blue bars indicate how much higher your institution's percentage is from that of the comparison group. Dark red bars indicate how much lower your institution's percentage is from that of the comparison group.

	UNH Manchester	Percentage point difference between your seniors and		
		NH/MA Public	Small NH-MA- ME Private	NSSE 2016 & 2017
Higher-Order Learning				
<i>Percentage responding "Very much" or "Quite a bit" about how much coursework emphasized...</i>				
	%			
4b. Applying facts, theories, or methods to practical problems or new situations	71	-7	-11	-8
4c. Analyzing an idea, experience, or line of reasoning in depth by examining its parts	72	+1	-8	-3
4d. Evaluating a point of view, decision, or information source	64	-5	-13	-7
4e. Forming a new idea or understanding from various pieces of information	62	-6	-14	-10
Reflective & Integrative Learning				
<i>Percentage of students who responded that they "Very often" or "Often"...</i>				
2a. Combined ideas from different courses when completing assignments	63	-5	-2	-7
2b. Connected your learning to societal problems or issues	51	-8	-17	-12
2c. Included diverse perspectives (political, religious, racial/ethnic, gender, etc.) in course discussions or assignments	44	-7	-20	-10
2d. Examined the strengths and weaknesses of your own views on a topic or issue	55	-6	-17	-11
2e. Tried to better understand someone else's views by imagining how an issue looks from his or her perspective	71	+2	-3	-1
2f. Learned something that changed the way you understand an issue or concept	64	-5	-12	-8
2g. Connected ideas from your courses to your prior experiences and knowledge	83	+3	-4	-1
Learning Strategies				
<i>Percentage of students who responded that they "Very often" or "Often"...</i>				
9a. Identified key information from reading assignments	81	+5	-7	+1
9b. Reviewed your notes after class	61	+1	+9	-1
9c. Summarized what you learned in class or from course materials	59	-3	-2	-5
Quantitative Reasoning				
<i>Percentage of students who responded that they "Very often" or "Often"...</i>				
6a. Reached conclusions based on your own analysis of numerical information (numbers, graphs, statistics, etc.)	56	+2	+4	+2
6b. Used numerical information to examine a real-world problem or issue (unemployment, climate change, public health, etc.)	37	-6	-5	-7
6c. Evaluated what others have concluded from numerical information	44	+1	-0	-0

Notes: Refer to your *Frequencies and Statistical Comparisons* report for full distributions and significance tests. Item numbering corresponds to the survey facsimile included in your *Institutional Report* and available on the NSSE website.

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Learning with Peers: First-year students

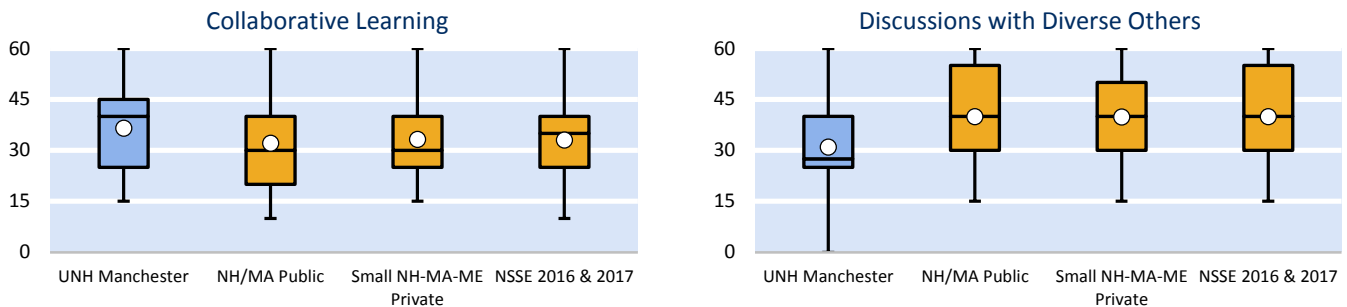
Collaborating with others in mastering difficult material and developing interpersonal and social competence prepare students to deal with complex, unscripted problems they will encounter during and after college. Two Engagement Indicators make up this theme: *Collaborative Learning* and *Discussions with Diverse Others*. Below are three views of your results alongside those of your comparison groups.

Mean Comparisons

Engagement Indicator	UNH Manchester Mean	Your first-year students compared with					
		NH/MA Public		Small NH-MA-ME Private		NSSE 2016 & 2017	
		Mean	Effect size	Mean	Effect size	Mean	Effect size
Collaborative Learning	36.5	32.1	.32	33.2	.24	33.1	.24
Discussions with Diverse Others	30.9	39.9 *	-.59	39.8 *	-.61	39.9 *	-.59

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Score Distributions



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Collaborative Learning	UNH Manchester %	Percentage point difference between your FY students and		
		NH/MA Public	Small NH-MA-ME Private	NSSE 2016 & 2017
<i>Percentage of students who responded that they "Very often" or "Often"...</i>				
1e. Asked another student to help you understand course material	47	-5	-4	-8
1f. Explained course material to one or more students	59	+0	+2	-0
1g. Prepared for exams by discussing or working through course material with other students	65	+14	+12	+13
1h. Worked with other students on course projects or assignments	76	+24	+21	+21
<i>Discussions with Diverse Others</i>				
<i>Percentage of students who responded that they "Very often" or "Often" had discussions with...</i>				
8a. People from a race or ethnicity other than your own	38	-33	-35	-33
8b. People from an economic background other than your own	44	-29	-30	-28
8c. People with religious beliefs other than your own	44	-22	-18	-23
8d. People with political views other than your own	63	-9	-2	-5

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Learning with Peers: Seniors

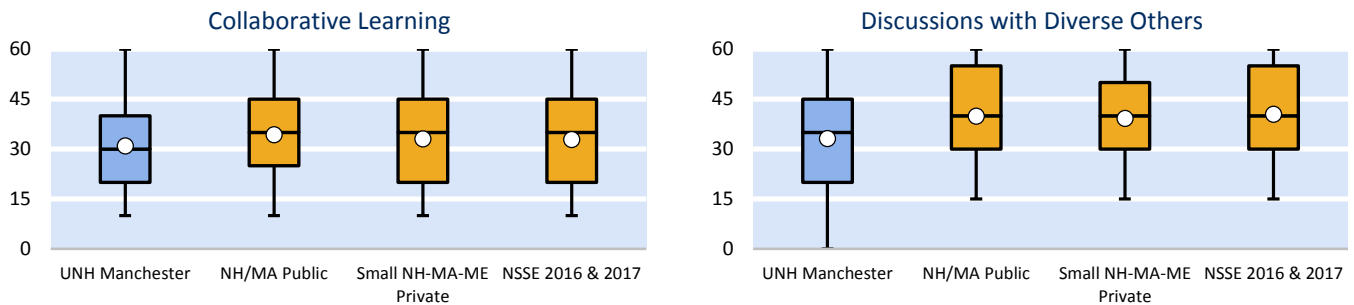
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Mean Comparisons

Engagement Indicator	UNH Manchester Mean	Your seniors compared with					
		NH/MA Public		Small NH-MA-ME Private		NSSE 2016 & 2017	
		Mean	Effect size	Mean	Effect size	Mean	Effect size
Collaborative Learning	31.0	34.3	-.23	33.1	-.14	32.9	-.13
Discussions with Diverse Others	33.1	40.0 **	-.43	39.3 **	-.42	40.5 ***	-.47

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Collaborative Learning	UNH Manchester	Percentage point difference between your seniors and		
		NH/MA Public	Small NH-MA-ME Private	NSSE 2016 & 2017
<i>Percentage of students who responded that they "Very often" or "Often"...</i>				
1e. Asked another student to help you understand course material	39	-6	-5	-6
1f. Explained course material to one or more students	58	-6	-5	-2
1g. Prepared for exams by discussing or working through course material with other students	46	-8	-5	-3
1h. Worked with other students on course projects or assignments	58	-8	-5	-7
Discussions with Diverse Others				
<i>Percentage of students who responded that they "Very often" or "Often" had discussions with...</i>				
8a. People from a race or ethnicity other than your own	48	-23	-24	-23
8b. People from an economic background other than your own	52	-22	-22	-21
8c. People with religious beliefs other than your own	56	-13	-1	-12
8d. People with political views other than your own	65	-2	+5	-3

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Experiences with Faculty: First-year students

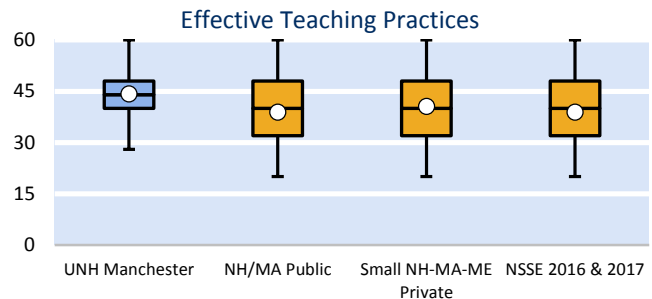
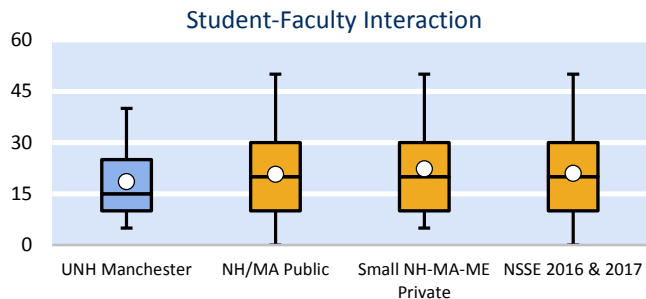
Students learn firsthand how experts think about and solve problems by interacting with faculty members inside and outside of instructional settings. As a result, faculty become role models, mentors, and guides for lifelong learning. In addition, effective teaching requires that faculty deliver course material and provide feedback in student-centered ways. Two Engagement Indicators investigate this theme: *Student-Faculty Interaction* and *Effective Teaching Practices*. Below are three views of your results alongside those of your comparison groups.

Mean Comparisons

Engagement Indicator	UNH Manchester Mean	Your first-year students compared with					
		NH/MA Public Effect size		Small NH-MA-ME Private Effect size		NSSE 2016 & 2017 Effect size	
	Mean	Mean	Effect size	Mean	Effect size	Mean	Effect size
Student-Faculty Interaction	18.5	20.7	-.15	22.3	-.27	21.0	-.17
Effective Teaching Practices	44.2	38.9 *	.44	40.6	.31	38.9 *	.42

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Student-Faculty Interaction	UNH Manchester %	Percentage point difference between your FY students and		
		NH/MA Public	Small NH-MA-ME Private	NSSE 2016 & 2017
<i>Percentage of students who responded that they "Very often" or "Often"...</i>				
3a. Talked about career plans with a faculty member	29	-4	-6	-6
3b. Worked w/faculty on activities other than coursework (committees, student groups, etc.)	6	-15	-15	-14
3c. Discussed course topics, ideas, or concepts with a faculty member outside of class	35	+10	+6	+10
3d. Discussed your academic performance with a faculty member	24	-8	-6	-6
<i>Effective Teaching Practices</i>				
<i>Percentage responding "Very much" or "Quite a bit" about how much instructors have...</i>				
5a. Clearly explained course goals and requirements	100	+20	+18	+22
5b. Taught course sessions in an organized way	88	+12	+5	+12
5c. Used examples or illustrations to explain difficult points	88	+13	+11	+13
5d. Provided feedback on a draft or work in progress	82	+15	+11	+18
5e. Provided prompt and detailed feedback on tests or completed assignments	76	+14	+9	+16

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Experiences with Faculty: Seniors

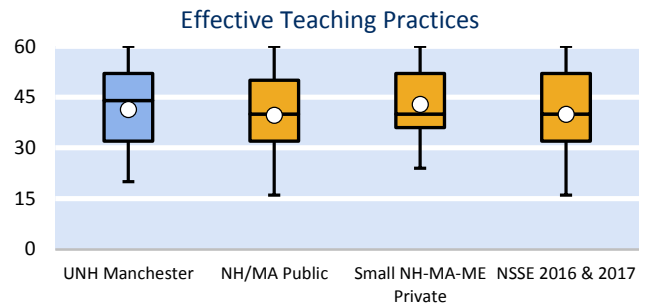
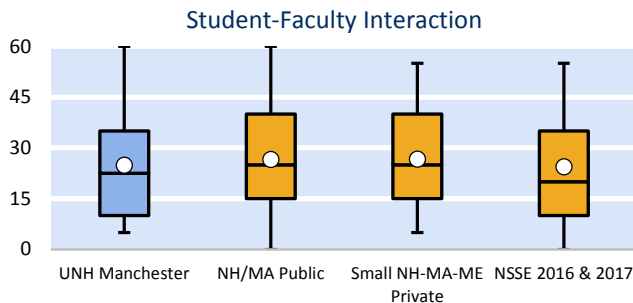
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	Mean	Mean	Effect size	Mean	Effect size	Mean	Effect size
Student-Faculty Interaction	24.8	26.5	-.11	26.6	-.12	24.4	.03
Effective Teaching Practices	41.3	39.6	.13	42.8	-.13	39.9	.11

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Performance^a on Indicator Items

The table below displays how your students responded to each EI item, and the difference, in percentage points, between your students and those of your comparison group. Blue bars indicate how much higher your institution's percentage is from that of the comparison group. Dark red bars indicate how much lower your institution's percentage is from that of the comparison group.

Student-Faculty Interaction	UNH Manchester %	Percentage point difference between your seniors and		
		NH/MA Public	Small NH-MA-ME Private	NSSE 2016 & 2017
<i>Percentage of students who responded that they "Very often" or "Often"...</i>				
3a. Talked about career plans with a faculty member	56	+6	+2	+11
3b. Worked w/faculty on activities other than coursework (committees, student groups, etc.)	19	-14	-13	-9
3c. Discussed course topics, ideas, or concepts with a faculty member outside of class	29	-10	-11	-4
3d. Discussed your academic performance with a faculty member	32	-8	-0	-2
<i>Effective Teaching Practices</i>				
<i>Percentage responding "Very much" or "Quite a bit" about how much instructors have...</i>				
5a. Clearly explained course goals and requirements	86	+7	-1	+5
5b. Taught course sessions in an organized way	84	+7	-2	+6
5c. Used examples or illustrations to explain difficult points	74	-2	-12	-4
5d. Provided feedback on a draft or work in progress	63	-1	-7	+2
5e. Provided prompt and detailed feedback on tests or completed assignments	70	+5	-9	+5

Notes: Refer to your *Frequencies and Statistical Comparisons* report for full distributions and significance tests. Item numbering corresponds to the survey facsimile included in your *Institutional Report* and available on the NSSE website.

a. Percentage point difference = Institution percentage – Comparison group percentage. Because results are rounded to whole numbers, differences of less than 1 point may or may not display a bar. Small, but nonzero differences may be represented as +0 or -0.

Campus Environment: First-year students

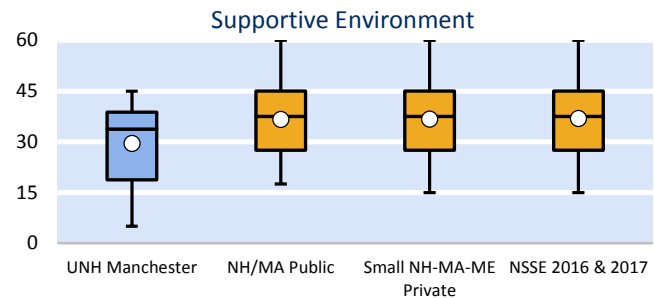
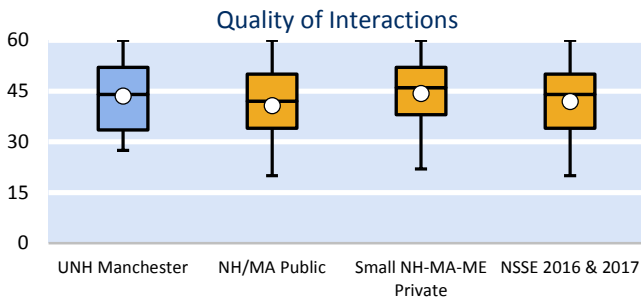
Students benefit and are more satisfied in supportive settings that cultivate positive relationships among students, faculty, and staff. Two Engagement Indicators investigate this theme: *Quality of Interactions* and *Supportive Environment*. Below are three views of your results alongside those of your comparison groups.

Mean Comparisons

Engagement Indicator	UNH Manchester Mean	Your first-year students compared with					
		NH/MA Public Mean	Effect size	Small NH-MA-ME Private Mean	Effect size	NSSE 2016 & 2017 Mean	Effect size
Quality of Interactions	43.5	40.7	.24	44.3	-.07	41.9	.13
Supportive Environment	29.5	36.6 *	-.57	36.7 *	-.54	36.9 *	-.56

Notes: Due to nonstandard sampling or response issues, all results are unweighted; Effect size: Mean difference divided by pooled standard deviation; Symbols on the Overview page are based on effect size and *p* before rounding; **p* < .05, ***p* < .01, ****p* < .001 (2-tailed).

Score Distributions



Notes: Each box-and-whiskers chart plots the 5th (bottom of lower bar), 25th (bottom of box), 50th (middle line), 75th (top of box), and 95th (top of upper bar) percentile scores. The dot represents the mean score. Refer to Detailed Statistics for your institution's sample sizes.

Performance^a on Indicator Items

The table below displays how your students responded to each EI item, and the difference, in percentage points, between your students and those of your comparison group. Blue bars indicate how much higher your institution's percentage is from that of the comparison group. Dark red bars indicate how much lower your institution's percentage is from that of the comparison group.

Quality of Interactions	UNH Manchester %	Percentage point difference between your FY students and		
		NH/MA Public	Small NH-MA-ME Private	NSSE 2016 & 2017
<i>Percentage rating their interactions a 6 or 7 (on a scale from 1="Poor" to 7="Excellent") with...</i>				
13a. Students	47	-3	-11	-6
13b. Academic advisors	50	+5	-5	+1
13c. Faculty	63	+15	+2	+13
13d. Student services staff (career services, student activities, housing, etc.)	67	+26	+14	+22
13e. Other administrative staff and offices (registrar, financial aid, etc.)	63	+26	+11	+20
<i>Supportive Environment</i>				
<i>Percentage responding "Very much" or "Quite a bit" about how much the institution emphasized...</i>				
14b. Providing support to help students succeed academically	75	-1	-3	-2
14c. Using learning support services (tutoring services, writing center, etc.)	88	+11	+9	+10
14d. Encouraging contact among students from diff. backgrounds (soc., racial/eth., relig., etc.)	44	-17	-21	-19
14e. Providing opportunities to be involved socially	44	-29	-28	-29
14f. Providing support for your overall well-being (recreation, health care, counseling, etc.)	38	-35	-32	-34
14g. Helping you manage your non-academic responsibilities (work, family, etc.)	31	-12	-7	-12
14h. Attending campus activities and events (performing arts, athletic events, etc.)	38	-33	-31	-29
14i. Attending events that address important social, economic, or political issues	56	+2	-0	+3

Notes: Refer to your *Frequencies and Statistical Comparisons* report for full distributions and significance tests. Item numbering corresponds to the survey facsimile included in your *Institutional Report* and available on the NSSE website.

a. Percentage point difference = Institution percentage – Comparison group percentage. Because results are rounded to whole numbers, differences of less than 1 point may or may not display a bar. Small, but nonzero differences may be represented as +0 or -0.

Campus Environment: Seniors

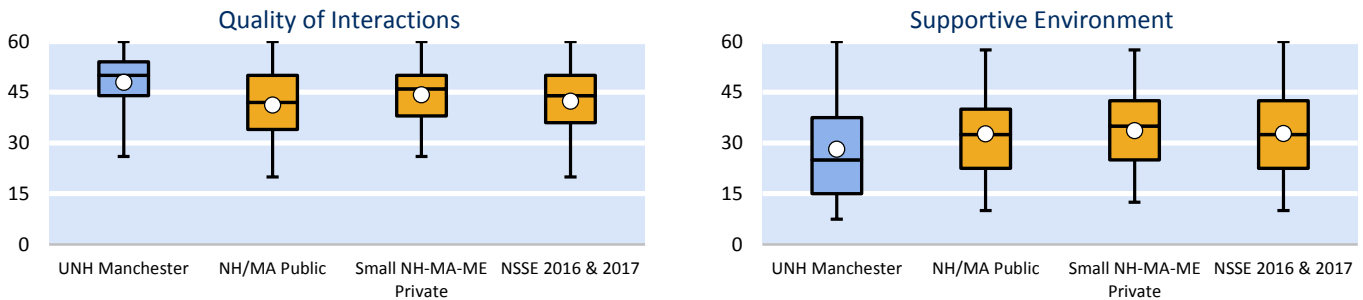
Students benefit and are more satisfied in supportive settings that cultivate positive relationships among students, faculty, and staff. Two Engagement Indicators investigate this theme: *Quality of Interactions* and *Supportive Environment*. Below are three views of your results alongside those of your comparison groups.

Mean Comparisons

Engagement Indicator	UNH Manchester Mean	Your seniors compared with					
		NH/MA Public		Small NH-MA-ME Private		NSSE 2016 & 2017	
		Mean	Effect size	Mean	Effect size	Mean	Effect size
Quality of Interactions	48.0	41.2 ***	.60	44.3 **	.38	42.4 ***	.47
Supportive Environment	28.2	32.7	-.33	33.7 *	-.41	32.8	-.33

Notes: Due to nonstandard sampling or response issues, all results are unweighted; Effect size: Mean difference divided by pooled standard deviation; Symbols on the Overview page are based on effect size and *p* before rounding; **p* < .05, ***p* < .01, ****p* < .001 (2-tailed).

Score Distributions



Notes: Each box-and-whiskers chart plots the 5th (bottom of lower bar), 25th (bottom of box), 50th (middle line), 75th (top of box), and 95th (top of upper bar) percentile scores. The dot represents the mean score. Refer to Detailed Statistics for your institution's sample sizes.

Performance^a on Indicator Items

The table below displays how your students responded to each EI item, and the difference, in percentage points, between your students and those of your comparison group. Blue bars indicate how much higher your institution's percentage is from that of the comparison group. Dark red bars indicate how much lower your institution's percentage is from that of the comparison group.

Quality of Interactions	UNH Manchester	Percentage point difference between your seniors and		
		NH/MA Public	Small NH-MA-ME Private	NSSE 2016 & 2017
<i>Percentage rating their interactions a 6 or 7 (on a scale from 1="Poor" to 7="Excellent") with...</i>				
13a. Students	69	+11	+13	+10
13b. Academic advisors	70	+25	+9	+19
13c. Faculty	65	+11	-4	+7
13d. Student services staff (career services, student activities, housing, etc.)	67	+28	+22	+26
13e. Other administrative staff and offices (registrar, financial aid, etc.)	57	+23	+18	+16
<i>Supportive Environment</i>				
<i>Percentage responding "Very much" or "Quite a bit" about how much the institution emphasized...</i>				
14b. Providing support to help students succeed academically	77	+7	-1	+5
14c. Using learning support services (tutoring services, writing center, etc.)	65	-3	-6	-2
14d. Encouraging contact among students from diff. backgrounds (soc., racial/eth., relig., etc.)	42	-10	-8	-12
14e. Providing opportunities to be involved socially	46	-19	-21	-20
14f. Providing support for your overall well-being (recreation, health care, counseling, etc.)	37	-26	-25	-25
14g. Helping you manage your non-academic responsibilities (work, family, etc.)	25	-6	-5	-7
14h. Attending campus activities and events (performing arts, athletic events, etc.)	31	-27	-29	-24
14i. Attending events that address important social, economic, or political issues	31	-14	-26	-14

Notes: Refer to your *Frequencies and Statistical Comparisons* report for full distributions and significance tests. Item numbering corresponds to the survey facsimile included in your *Institutional Report* and available on the NSSE website.

a. Percentage point difference = Institution percentage – Comparison group percentage. Because results are rounded to whole numbers, differences of less than 1 point may or may not display a bar. Small, but nonzero differences may be represented as +0 or -0.

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Comparisons with Top 50% and Top 10% Institutions

While NSSE's policy is not to rank institutions (see nsse.indiana.edu/html/position_policies.cfm), the results below are designed to compare the engagement of your students with those attending two groups of institutions identified by NSSE^a for their high average levels of student engagement:

- (a) institutions with average scores placing them in the top 50% of all 2016 and 2017 NSSE institutions, and
- (b) institutions with average scores placing them in the top 10% of all 2016 and 2017 NSSE institutions.

While the average scores for most institutions are below the mean for the top 50% or top 10%, your institution may show areas of distinction where your average student was as engaged as (or even more engaged than) the typical student at high-performing institutions. A check mark (✓) signifies those comparisons where your average score was at least comparable^b to that of the high-performing group. However, the presence of a check mark does not necessarily mean that your institution was a member of that group.

It should be noted that most of the variability in student engagement is within, not between, institutions. Even "high-performing" institutions have students with engagement levels below the average for all institutions.

First-Year Students

Theme	Engagement Indicator	UNH Manchester Mean	Your first-year students compared with					
			NSSE Top 50%			NSSE Top 10%		
			Mean	Effect size	✓	Mean	Effect size	✓
	Higher-Order Learning	37.6	39.3	-.13		41.5	-.30	
Academic	Reflective and Integrative Learning	38.5	36.7	.15	✓	38.7	-.02	✓
Challenge	Learning Strategies	38.3	39.9	-.12		41.9	-.26	
	Quantitative Reasoning	27.8	28.5	-.04	✓	30.3	-.16	
Learning	Collaborative Learning	36.5	35.4	.08	✓	37.7	-.09	✓
with Peers	Discussions with Diverse Others	30.9	41.8 **	-.74		44.2 ***	-.93	
Experiences	Student-Faculty Interaction	18.5	23.9	-.37		27.4 *	-.58	
with Faculty	Effective Teaching Practices	44.2	40.7	.28	✓	42.8	.11	✓
Campus	Quality of Interactions	43.5	43.9	-.03	✓	46.2	-.25	
Environment	Supportive Environment	29.5	38.6 **	-.70		40.6 ***	-.86	

Seniors

Theme	Engagement Indicator	UNH Manchester Mean	Your seniors compared with					
			NSSE Top 50%			NSSE Top 10%		
			Mean	Effect size	✓	Mean	Effect size	✓
	Higher-Order Learning	36.9	42.1 **	-.39		43.6 ***	-.50	
Academic	Reflective and Integrative Learning	34.5	40.2 ***	-.48		42.3 ***	-.65	
Challenge	Learning Strategies	36.5	40.9 *	-.30		43.3 ***	-.48	
	Quantitative Reasoning	28.3	30.9	-.16		32.9 *	-.29	
Learning	Collaborative Learning	31.0	36.0 **	-.36		38.3 ***	-.55	
with Peers	Discussions with Diverse Others	33.1	42.5 ***	-.61		44.7 ***	-.77	
Experiences	Student-Faculty Interaction	24.8	29.6 *	-.30		33.6 ***	-.55	
with Faculty	Effective Teaching Practices	41.3	42.0	-.05	✓	44.1	-.21	
Campus	Quality of Interactions	48.0	44.8 *	.28	✓	46.9	.09	✓
Environment	Supportive Environment	28.2	35.1 **	-.51		37.8 ***	-.72	

Notes: Due to nonstandard sampling or response issues, all results are unweighted; Effect size: Mean difference divided by the pooled standard deviation; *p < .05, **p < .01, ***p < .001 (2-tailed).

a. Precision-weighted means (produced by Hierarchical Linear Modeling) were used to determine the top 50% and top 10% institutions for each Engagement Indicator from all NSSE 2016 and 2017 institutions, separately by class. Using this method, Engagement Indicator scores of institutions with relatively large standard errors were adjusted toward the mean of all students, while those with smaller standard errors received smaller corrections. As a result, schools with less stable data—even those with high average scores—may not be among the top scorers. NSSE does not publish the names of the top 50% and top 10% institutions because of our commitment not to release institutional results and our policy against ranking institutions.

b. Check marks are assigned to comparisons that are either significant and positive, or non-significant with an effect size > -.10.

Detailed Statistics: First-year students

	Mean statistics			Percentile ^d scores					Comparison results			
	Mean	SD ^b	SEM ^c	5th	25th	50th	75th	95th	Deg. of freedom ^e	Mean diff.	Sig. ^f	Effect size ^g
Academic Challenge												
Higher-Order Learning												
UNH Manchester (N = 17)	37.6	10.3	2.50	20	30	40	45	55				
NH/MA Public	37.1	13.2	.39	15	30	40	45	60	1,159	.6	.863	.042
Small NH-MA-ME Private	38.4	12.5	.51	20	30	40	45	60	622	-.7	.815	-.057
NSSE 2016 & 2017	38.2	13.1	.03	20	30	40	45	60	233,132	-.5	.866	-.041
Top 50%	39.3	12.9	.03	20	30	40	50	60	141,883	-1.7	.594	-.129
Top 10%	41.5	12.9	.08	20	35	40	50	60	24,291	-3.8	.221	-.297
Reflective & Integrative Learning												
UNH Manchester (N = 17)	38.5	11.7	2.84	11	31	37	49	60				
NH/MA Public	34.3	12.1	.35	17	26	34	43	57	1,206	4.2	.156	.346
Small NH-MA-ME Private	36.5	11.4	.45	20	29	37	43	57	653	2.0	.475	.176
NSSE 2016 & 2017	35.3	11.9	.02	17	26	34	43	57	241,954	3.2	.272	.266
Top 50%	36.7	11.8	.03	20	29	37	46	57	132,395	1.7	.543	.148
Top 10%	38.7	12.0	.08	20	31	40	49	60	25,237	-.2	.935	-.020
Learning Strategies												
UNH Manchester (N = 16)	38.3	7.9	1.97	27	33	40	40	53				
NH/MA Public	37.9	13.9	.43	20	27	40	47	60	16	.4	.833	.031
Small NH-MA-ME Private	37.8	13.6	.58	20	27	40	47	60	18	.5	.806	.038
NSSE 2016 & 2017	38.5	13.6	.03	20	27	40	47	60	15	-.2	.930	-.013
Top 50%	39.9	13.6	.04	20	33	40	53	60	15	-1.6	.434	-.117
Top 10%	41.9	13.9	.10	20	33	40	53	60	15	-3.6	.088	-.260
Quantitative Reasoning												
UNH Manchester (N = 17)	27.8	18.0	4.36	0	13	20	40	60				
NH/MA Public	27.9	15.3	.45	0	20	27	40	60	1,167	.0	.997	-.001
Small NH-MA-ME Private	26.6	15.4	.62	0	20	27	33	60	626	1.3	.738	.082
NSSE 2016 & 2017	27.2	15.3	.03	0	20	27	40	60	232,413	.6	.872	.039
Top 50%	28.5	15.2	.04	0	20	27	40	60	149,213	-.6	.861	-.042
Top 10%	30.3	15.1	.09	7	20	27	40	60	30,694	-2.5	.500	-.164
Learning with Peers												
Collaborative Learning												
UNH Manchester (N = 17)	36.5	14.6	3.53	15	25	40	45	60				
NH/MA Public	32.1	13.7	.39	10	20	30	40	60	1,231	4.4	.187	.322
Small NH-MA-ME Private	33.2	13.5	.53	15	25	30	40	60	673	3.3	.324	.242
NSSE 2016 & 2017	33.1	14.1	.03	10	25	35	40	60	249,294	3.4	.318	.242
Top 50%	35.4	13.5	.03	15	25	35	45	60	163,951	1.1	.741	.080
Top 10%	37.7	13.4	.07	15	30	40	45	60	32,976	-1.2	.705	-.092
Discussions with Diverse Others												
UNH Manchester (N = 16)	30.9	17.2	4.31	0	25	28	40	60				
NH/MA Public	39.9	15.2	.47	15	30	40	55	60	1,063	-9.0	.019	-.590
Small NH-MA-ME Private	39.8	14.3	.61	15	30	40	50	60	573	-8.8	.016	-.615
NSSE 2016 & 2017	39.9	15.2	.03	15	30	40	55	60	212,129	-8.9	.018	-.590
Top 50%	41.8	14.7	.04	20	30	40	55	60	140,666	-10.9	.003	-.736
Top 10%	44.2	14.3	.09	20	35	45	60	60	25,990	-13.3	.000	-.927

Detailed Statistics: First-year students

	Mean statistics			Percentile ^d scores					Comparison results			
	Mean	SD ^b	SEM ^c	5th	25th	50th	75th	95th	Deg. of freedom ^e	Mean diff.	Sig. ^f	Effect size ^g
Experiences with Faculty												
Student-Faculty Interaction												
UNH Manchester (N = 17)	18.5	11.3	2.74	5	10	15	25	40				
NH/MA Public	20.7	14.7	.43	0	10	20	30	50	1,173	-2.2	.536	-.151
Small NH-MA-ME Private	22.3	14.1	.57	5	10	20	30	50	633	-3.8	.278	-.267
NSSE 2016 & 2017	21.0	14.4	.03	0	10	20	30	50	236,371	-2.5	.477	-.172
Top 50%	23.9	14.6	.05	5	15	20	35	55	93,395	-5.4	.128	-.369
Top 10%	27.4	15.4	.13	5	15	25	40	60	13,457	-8.9	.017	-.578
Effective Teaching Practices												
UNH Manchester (N = 17)	44.2	7.8	1.89	28	40	44	48	60				
NH/MA Public	38.9	12.3	.36	20	32	40	48	60	17	5.3	.013	.436
Small NH-MA-ME Private	40.6	11.7	.47	20	32	40	48	60	630	3.6	.203	.314
NSSE 2016 & 2017	38.9	12.8	.03	20	32	40	48	60	16	5.4	.012	.418
Top 50%	40.7	12.8	.04	20	32	40	52	60	16	3.5	.079	.278
Top 10%	42.8	13.0	.10	20	36	44	52	60	16	1.4	.474	.107
Campus Environment												
Quality of Interactions												
UNH Manchester (N = 16)	43.5	10.9	2.73	28	34	44	52	60				
NH/MA Public	40.7	11.7	.37	20	34	42	50	60	1,013	2.8	.347	.237
Small NH-MA-ME Private	44.3	10.9	.47	22	38	46	52	60	550	-.8	.783	-.070
NSSE 2016 & 2017	41.9	12.1	.03	20	34	44	50	60	200,993	1.6	.607	.129
Top 50%	43.9	11.3	.04	22	38	46	52	60	95,578	-.4	.891	-.034
Top 10%	46.2	11.1	.09	25	40	48	55	60	14,616	-2.7	.326	-.246
Supportive Environment												
UNH Manchester (N = 16)	29.5	11.4	2.86	5	19	34	39	45				
NH/MA Public	36.6	12.5	.40	18	28	38	45	60	1,006	-7.1	.024	-.569
Small NH-MA-ME Private	36.7	13.2	.58	15	28	38	45	60	544	-7.1	.033	-.542
NSSE 2016 & 2017	36.9	13.3	.03	15	28	38	45	60	197,708	-7.4	.026	-.556
Top 50%	38.6	13.0	.04	18	30	40	48	60	114,403	-9.0	.005	-.696
Top 10%	40.6	12.8	.09	20	33	40	50	60	22,160	-11.0	.001	-.862

a. Due to nonstandard sampling or response issues, all results are unweighted.
b. Standard deviation is a measure of the amount the individual scores deviate from the mean of all the scores in the distribution.
c. Standard error of the mean, used to compute a confidence interval (CI) around the sample mean. For example, the 95% CI (equal to the sample mean +/- 1.96 x SEM) is the range that is 95% likely to contain the true population mean.
d. A percentile is the point in the distribution of student-level EI scores at or below which a given percentage of EI scores fall.
e. Degrees of freedom used to compute the *t*-tests. Values vary from the total Ns due to whether equal variances were assumed.
f. Statistical significance represents the probability that the difference between the mean of your institution and that of the comparison group occurred by chance.
g. Effect size is the mean difference divided by the pooled standard deviation.

Detailed Statistics: Seniors

	Mean statistics			Percentile ^d scores					Comparison results			
	Mean	SD ^b	SEM ^c	5th	25th	50th	75th	95th	Deg. of freedom ^e	Mean diff.	Sig. ^f	Effect size ^g
Academic Challenge												
Higher-Order Learning												
UNH Manchester (N = 58)	36.9	12.9	1.70	20	30	35	45	60				
NH/MA Public	39.2	13.9	.39	15	30	40	50	60	1,340	-2.3	.221	-.164
Small NH-MA-ME Private	41.3	12.0	.54	20	35	40	50	60	552	-4.4	.008	-.367
NSSE 2016 & 2017	40.3	13.6	.02	20	30	40	50	60	297,052	-3.4	.054	-.253
Top 50%	42.1	13.3	.04	20	35	40	55	60	124,890	-5.2	.003	-.387
Top 10%	43.6	13.3	.07	20	35	40	55	60	33,303	-6.7	.000	-.502
Reflective & Integrative Learning												
UNH Manchester (N = 59)	34.5	13.6	1.77	11	26	34	43	57				
NH/MA Public	37.1	13.0	.36	17	26	37	46	60	1,377	-2.6	.133	-.200
Small NH-MA-ME Private	39.7	11.7	.52	20	31	40	49	60	575	-5.2	.002	-.437
NSSE 2016 & 2017	38.4	12.4	.02	20	29	37	49	60	306,108	-4.0	.014	-.320
Top 50%	40.2	12.2	.03	20	31	40	49	60	131,394	-5.8	.000	-.476
Top 10%	42.3	12.1	.08	20	34	43	51	60	24,418	-7.9	.000	-.647
Learning Strategies												
UNH Manchester (N = 54)	36.5	14.5	1.98	13	27	40	47	60				
NH/MA Public	37.8	14.3	.41	13	27	40	47	60	1,248	-1.3	.524	-.089
Small NH-MA-ME Private	38.5	13.7	.64	20	27	40	47	60	518	-1.9	.329	-.140
NSSE 2016 & 2017	38.8	14.4	.03	13	27	40	53	60	272,800	-2.3	.251	-.156
Top 50%	40.9	14.3	.04	20	33	40	53	60	139,606	-4.4	.025	-.304
Top 10%	43.3	14.1	.08	20	33	40	60	60	33,422	-6.8	.000	-.480
Quantitative Reasoning												
UNH Manchester (N = 57)	28.3	17.0	2.25	0	13	27	40	60				
NH/MA Public	29.1	16.4	.46	0	20	27	40	60	1,349	-.8	.726	-.047
Small NH-MA-ME Private	29.1	15.4	.69	0	20	27	40	60	552	-.8	.707	-.053
NSSE 2016 & 2017	29.6	16.3	.03	0	20	27	40	60	296,565	-1.3	.549	-.079
Top 50%	30.9	16.2	.04	0	20	33	40	60	183,193	-2.6	.223	-.162
Top 10%	32.9	16.0	.08	7	20	33	40	60	36,013	-4.6	.031	-.286
Learning with Peers												
Collaborative Learning												
UNH Manchester (N = 59)	31.0	13.1	1.71	10	20	30	40	60				
NH/MA Public	34.3	14.0	.38	10	25	35	45	60	1,394	-3.3	.078	-.235
Small NH-MA-ME Private	33.1	14.7	.64	10	20	35	45	60	592	-2.1	.292	-.145
NSSE 2016 & 2017	32.9	14.8	.03	10	20	35	45	60	311,690	-1.9	.317	-.130
Top 50%	36.0	13.7	.03	15	25	35	45	60	184,299	-5.0	.005	-.364
Top 10%	38.3	13.3	.08	15	30	40	50	60	29,069	-7.3	.000	-.551
Discussions with Diverse Others												
UNH Manchester (N = 54)	33.1	14.7	2.01	0	20	35	45	60				
NH/MA Public	40.0	15.8	.46	15	30	40	55	60	1,243	-6.8	.002	-.433
Small NH-MA-ME Private	39.3	14.5	.67	15	30	40	50	60	524	-6.1	.003	-.423
NSSE 2016 & 2017	40.5	15.6	.03	15	30	40	55	60	274,432	-7.4	.001	-.473
Top 50%	42.5	15.4	.04	15	35	40	60	60	176,888	-9.3	.000	-.606
Top 10%	44.7	15.1	.09	20	35	45	60	60	31,080	-11.5	.000	-.766

Detailed Statistics: Seniors

	Mean statistics			Percentile ^d scores					Comparison results			
	Mean	SD ^b	SEM ^c	5th	25th	50th	75th	95th	Deg. of freedom ^e	Mean diff.	Sig. ^f	Effect size ^g
Experiences with Faculty												
Student-Faculty Interaction												
UNH Manchester (N = 56)	24.8	15.2	2.03	5	10	23	35	60				
NH/MA Public	26.5	16.2	.45	0	15	25	40	60	1,359	-1.7	.436	-.106
Small NH-MA-ME Private	26.6	15.4	.68	5	15	25	40	55	565	-1.8	.403	-.118
NSSE 2016 & 2017	24.4	16.0	.03	0	10	20	35	55	300,225	.4	.837	.028
Top 50%	29.6	15.6	.05	5	20	30	40	60	89,361	-4.7	.023	-.304
Top 10%	33.6	15.8	.14	10	20	35	45	60	12,167	-8.8	.000	-.555
Effective Teaching Practices												
UNH Manchester (N = 57)	41.3	12.9	1.71	20	32	44	52	60				
NH/MA Public	39.6	13.5	.37	16	32	40	50	60	1,362	1.7	.344	.128
Small NH-MA-ME Private	42.8	11.5	.51	24	36	40	52	60	556	-1.5	.362	-.127
NSSE 2016 & 2017	39.9	13.5	.02	16	32	40	52	60	300,425	1.4	.422	.106
Top 50%	42.0	13.3	.04	20	32	40	52	60	115,947	-.6	.717	-.048
Top 10%	44.1	13.2	.09	20	36	44	56	60	22,725	-2.8	.111	-.211
Campus Environment												
Quality of Interactions												
UNH Manchester (N = 54)	48.0	9.1	1.23	26	44	50	54	60				
NH/MA Public	41.2	11.5	.34	20	34	42	50	60	61	6.8	.000	.597
Small NH-MA-ME Private	44.3	10.0	.47	26	38	46	50	60	497	3.8	.008	.381
NSSE 2016 & 2017	42.4	11.9	.02	20	36	44	50	60	53	5.6	.000	.473
Top 50%	44.8	11.3	.03	24	38	46	54	60	53	3.2	.013	.282
Top 10%	46.9	11.8	.07	24	40	50	56	60	53	1.1	.376	.093
Supportive Environment												
UNH Manchester (N = 52)	28.2	17.1	2.37	8	15	25	38	60				
NH/MA Public	32.7	13.5	.40	10	23	33	40	58	54	-4.5	.065	-.331
Small NH-MA-ME Private	33.7	12.9	.61	13	25	35	43	58	58	-5.5	.029	-.409
NSSE 2016 & 2017	32.8	14.0	.03	10	23	33	43	60	51	-4.6	.056	-.331
Top 50%	35.1	13.5	.04	13	25	35	45	60	51	-6.9	.005	-.510
Top 10%	37.8	13.3	.09	15	30	38	48	60	51	-9.6	.000	-.721

a. Due to nonstandard sampling or response issues, all results are unweighted.

b. Standard deviation is a measure of the amount the individual scores deviate from the mean of all the scores in the distribution.

c. Standard error of the mean, used to compute a confidence interval (CI) around the sample mean. For example, the 95% CI (equal to the sample mean +/- 1.96 x SEM) is the range that is 95% likely to contain the true population mean.

d. A percentile is the point in the distribution of student-level EI scores at or below which a given percentage of EI scores fall.

e. Degrees of freedom used to compute the *t*-tests. Values vary from the total Ns due to whether equal variances were assumed.

f. Statistical significance represents the probability that the difference between the mean of your institution and that of the comparison group occurred by chance.

g. Effect size is the mean difference divided by the pooled standard deviation.